



Visual Flow Builder Documentation

Table of Contents

INTRODUCTION: Getting Started is Easy!	4
Get Started	4
Trigger Component	8
Introduction	8
Connections	8
How to create Trigger component	8
New Postback Component	11
Introduction	11
Connection.....	11
How to create a New Postback component	12
Text Component	14
Introduction	14
Connections	14
How to create a Text component.....	17
Image Component	19
Introduction	19
Connections	20
How to create an Image component	22
Generic Template Component	24
Introduction	24
Connections	24
How to create a Generic Template component	27
Carousel Component	29
Introduction	29
Connections	30

How to create a Carousel component	32
Carousel Single Component	35
Introduction	35
Connections	35
How to create a Carousel Single component	36
Audio Component	37
Introduction	37
Connections	37
How to create an Audio component.....	40
Video Component	42
Introduction	42
Connections	42
How to create a Video component	45
File Component	47
Introduction	47
Connections	47
How to create a File component.....	50
Facebook Media Component	52
Introduction	52
Connections	52
How to create a Facebook Media component	55
Ecommerce Component	57
Introduction	57
Connections	57
How to create an Ecommerce component	60
User Input Flow Component	62
Introduction	62
Connections	62
How to create a User Input Flow component	63
OTN Component	65
Introduction	65

Connections	65
How to create an OTN component	67
Button Component.....	69
Introduction	69
Connections	69
How to create a Button component	70
Quick Reply Component.....	72
Introduction	72
Connections	72
How to create a Quick Reply component.....	73



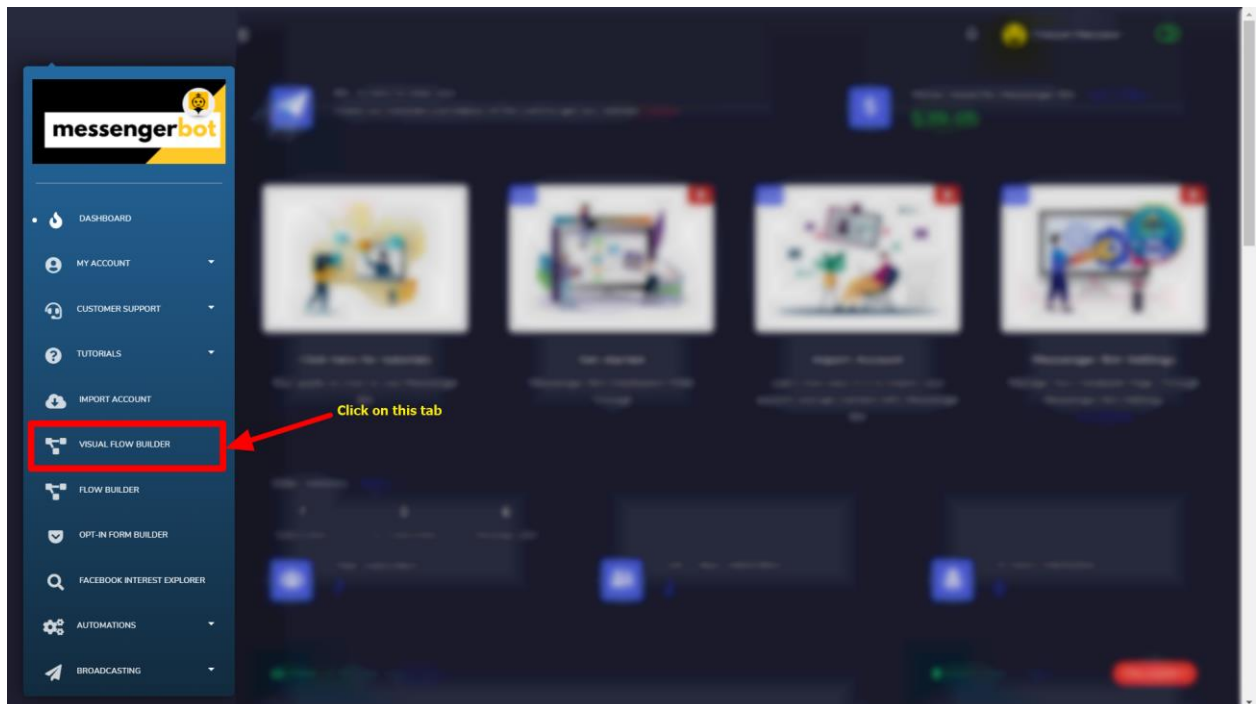
INTRODUCTION: Getting Started is Easy!

Welcome to Messenger Bots Flow Builder. This documentation guide you that how you can effectively use the Flow Builder feature.

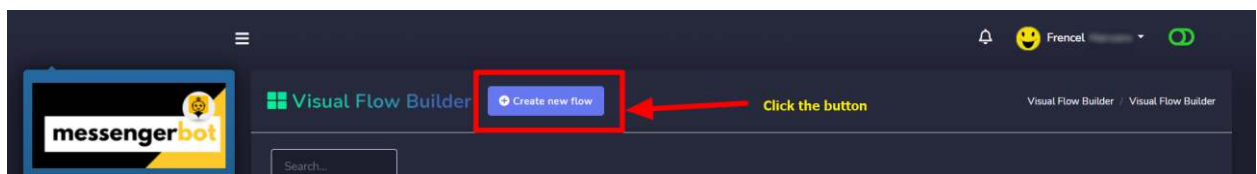
Get Started

In this section, we will be introduced to the features that come with **Messenger Bot Flow Builder**. So let's start.

Click on the **Visual Flow Builder** menu in your dashboard on your left.



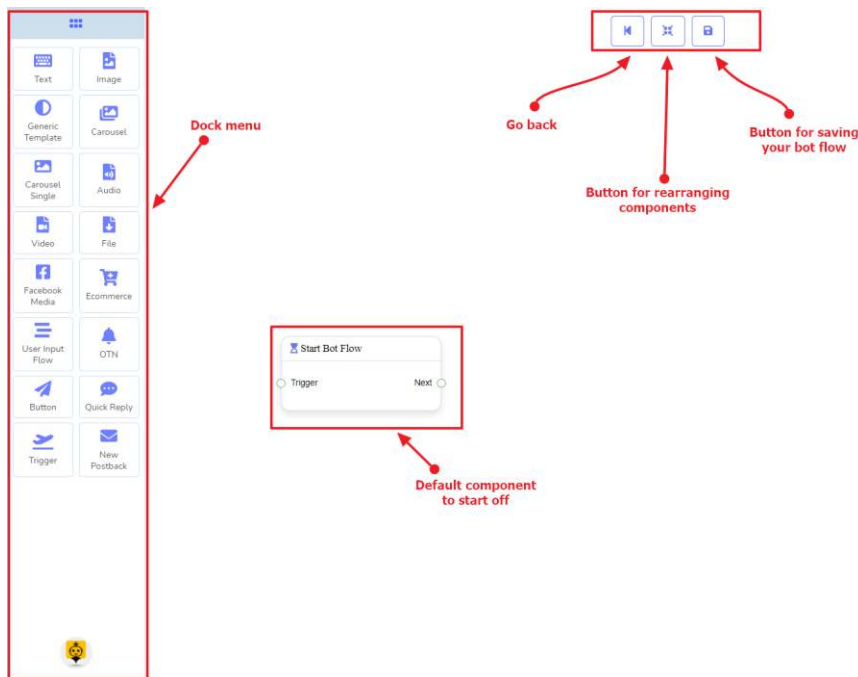
Click again on the **Create new flow** button and select the Facebook page you want to create a bot for.



Now, click on the **Ok** button.



It will then take you to the **visual flow builder** interface like the screenshot below:



Now you can see the **dock menu** marked in a red box. From this dock menu, you can **drag** the **Text** component and **drop** it on the editor at any place.

Dock Menu contains **components**. You can use them arbitrarily to create your bot flow. No matter how long the bot flow is. So, you can reuse those components again and again.

The **dock menu** comes with the following **components**:

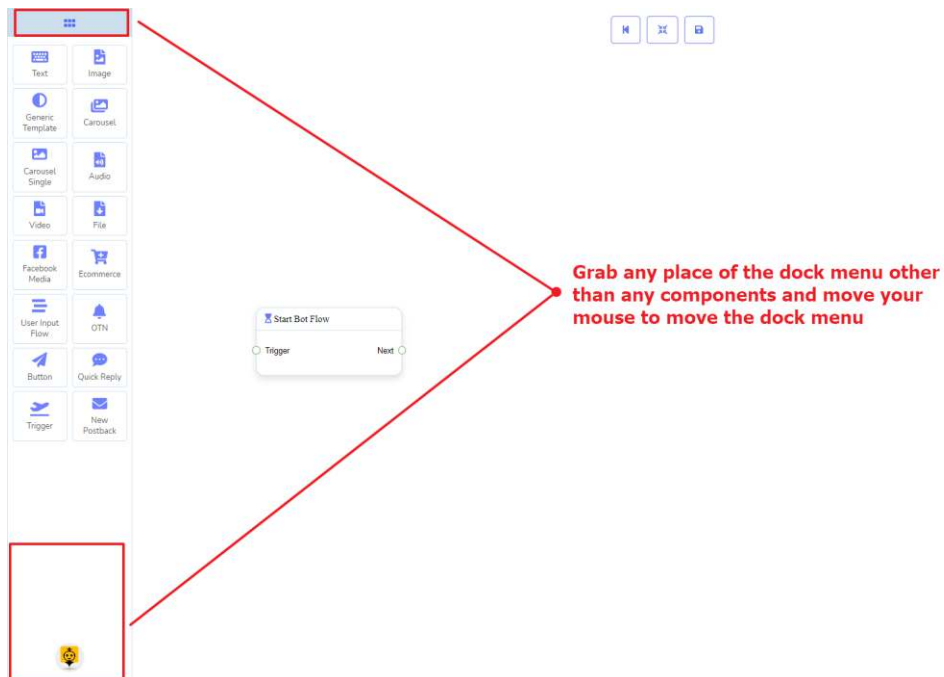
1. **Text**
2. **Image**
3. **Generic Template**
4. **Carousel**
5. **Carousel Single**
6. **Audio**
7. **Video**
8. **File**
9. **Facebook Media**
10. **Ecommerce**
11. **User Input Flow**
12. **OTN**
13. **Button**

14. Quick Reply

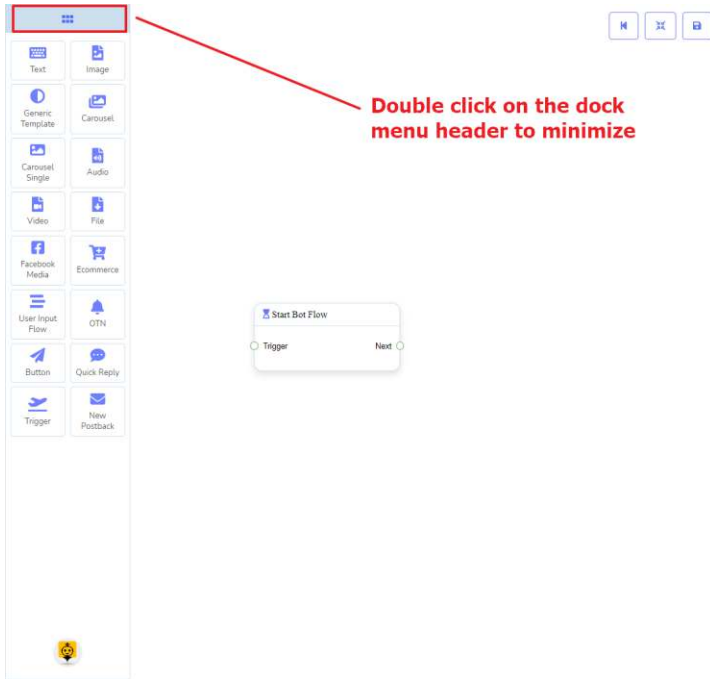
15. Trigger

16. New Postback

The can be **moved over** to the editor. **Grab the dock menu's header** by the mouse pointer or **any position** with the components and try to move the **mouse position**. Thus you can put it where you like to.



To **minimize** the dock menu, **click twice on its header**. You will see a tiny red box after minimizing the dock menu. **Click twice on it to reopen** the dock menu again.



Double click on the dock menu header to minimize



You will see this when you minimize the dock menu. You can drag it anywhere on the workspace

Double click on it again to maximize.

Trigger Component

Introduction

The Trigger component will allow you to get started with the bot. All you need to connect it to a **Start Bot Flow** or **New Postback**. It has only **1 output** socket.

- Output: **Next**

Connections

Next may be connected to one of the following components:

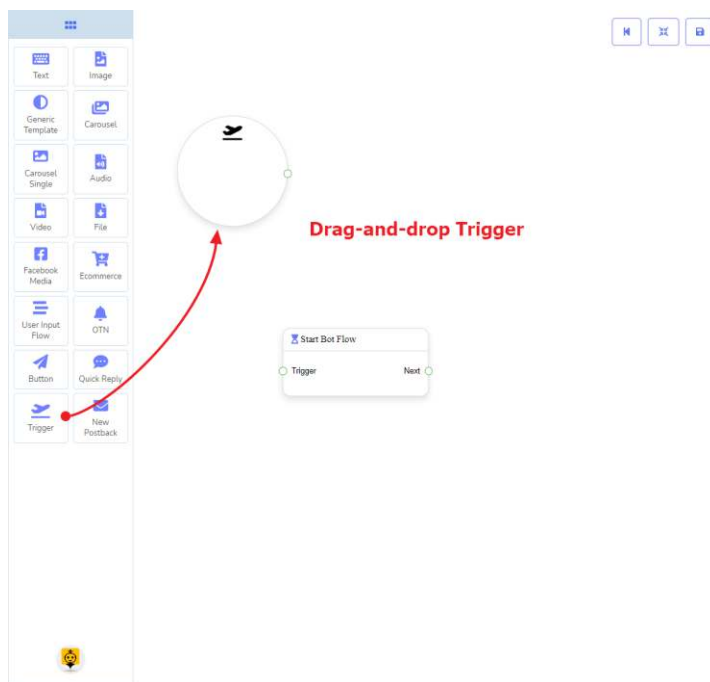
- **Start Bot Flow**, and **New Postback**

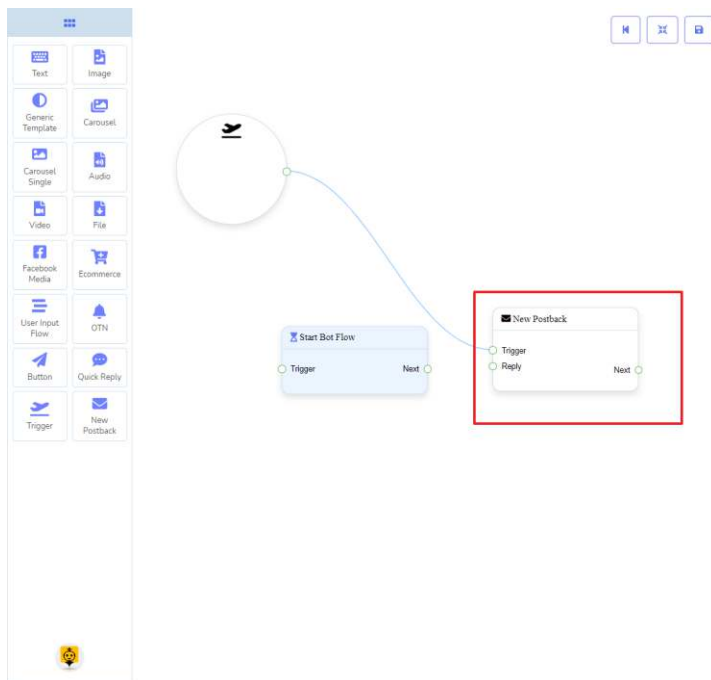
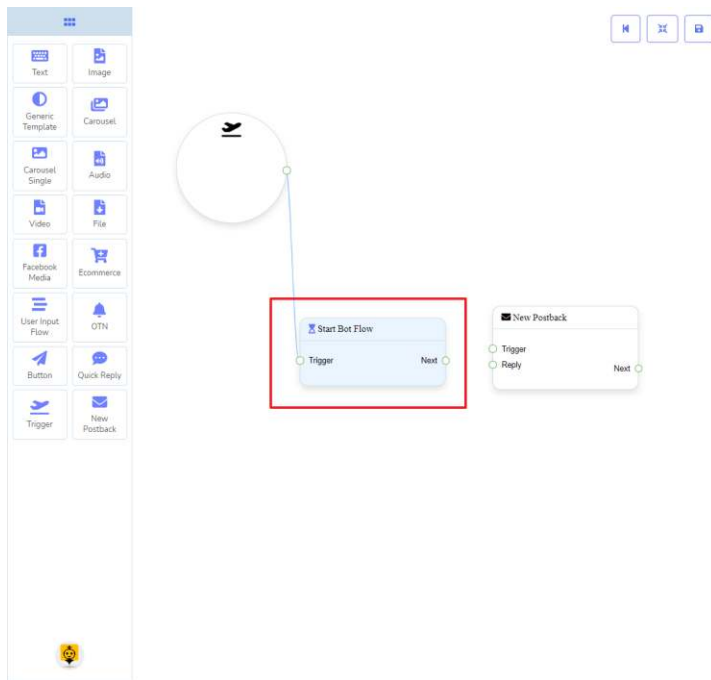
How to create Trigger component

Let us see how we can get started a bot.

Dragging and Dropping

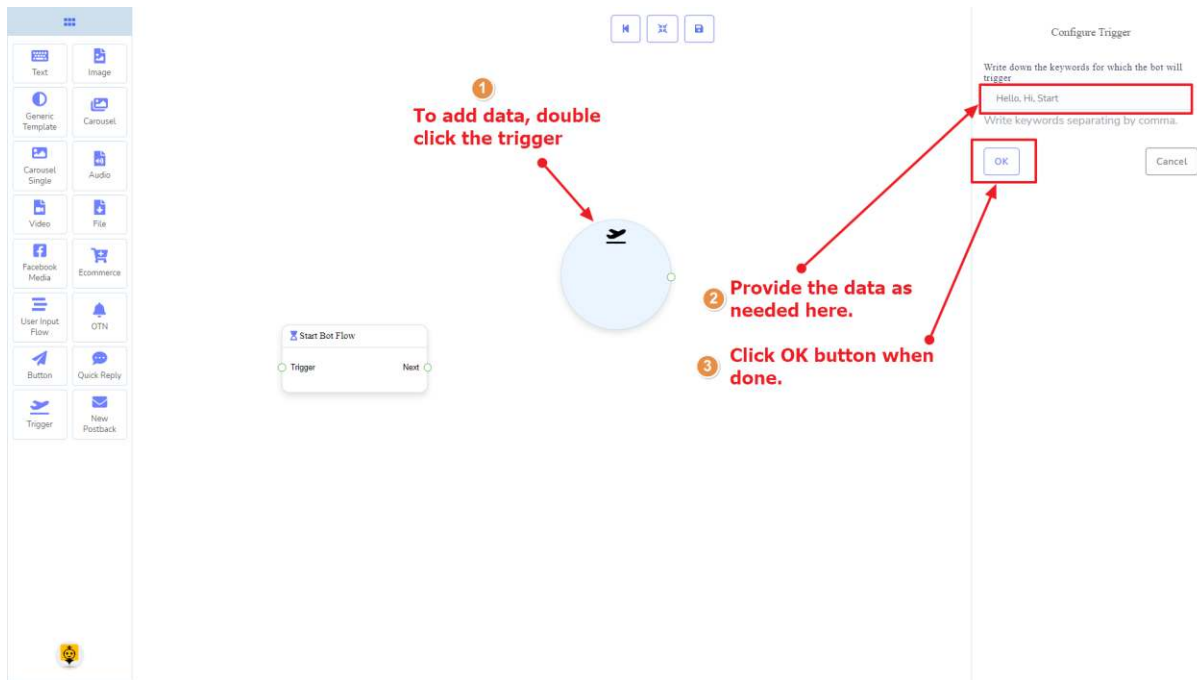
From the dock menu, **drag** the **Trigger** component and **drop** it on the editor and connect to either **Start Bot Flow** or **New Postback** component. Once you're done with making the bot. **Save** the bot flow and start with a messenger.



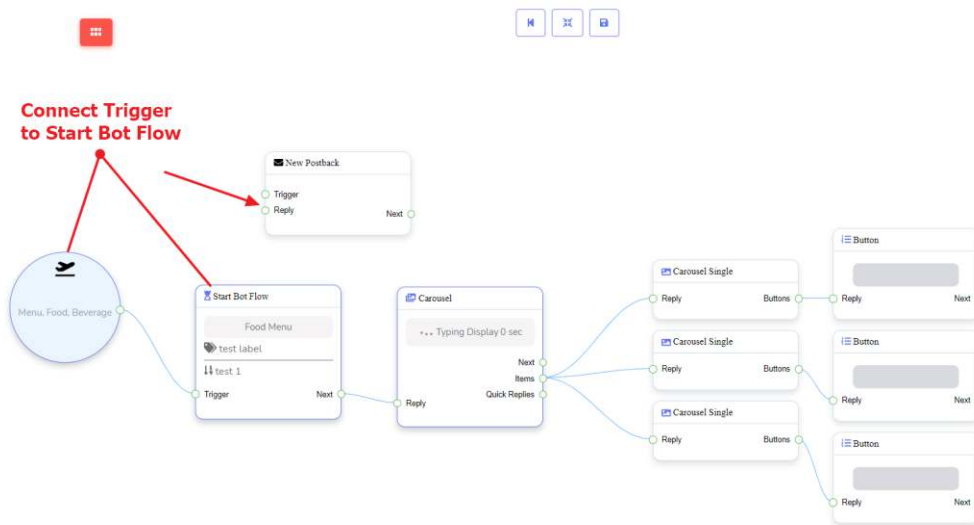


Adding Data

To add data to the **Trigger** component, click twice on the body of the **Trigger** component. It will open a sidebar on your right. Now provide some keywords there separating by a comma. In our case, we're providing single keyword **products**. Now click on the **OK** button.



Then connect it to either **Start Bot Flow** or **New Postback** component.



New Postback Component

Introduction

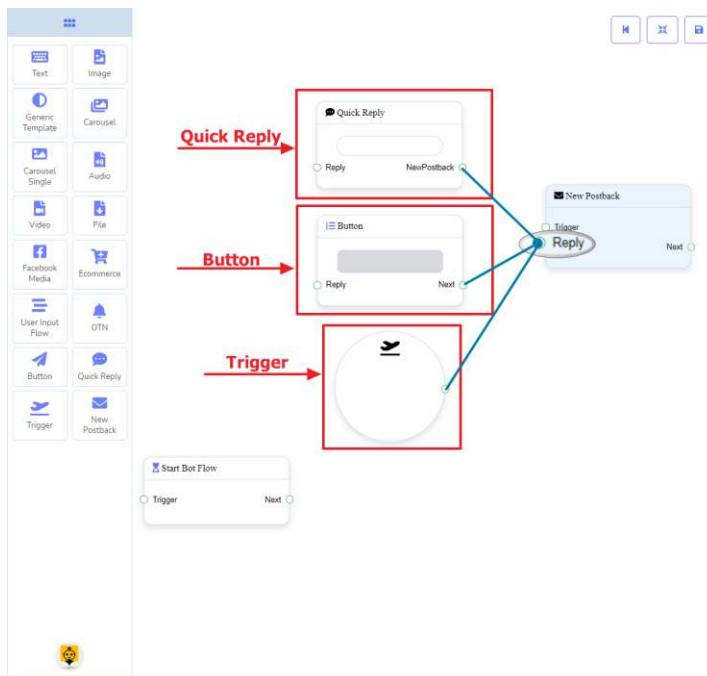
The New Postback component will allow you to make multiple postbacks through a single bot flow. Each postback will be stored as a standalone postback under the hood. So, you may trigger them later via trigger components if you want. It has **1 input** socket and **1 output** socket.

- Input: **Reply**
- Output: **Next**

Connection

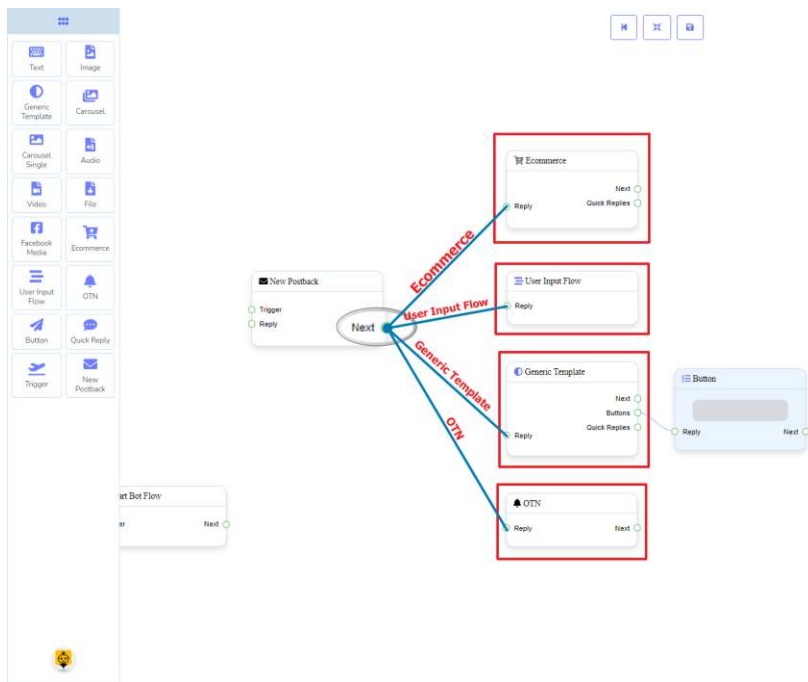
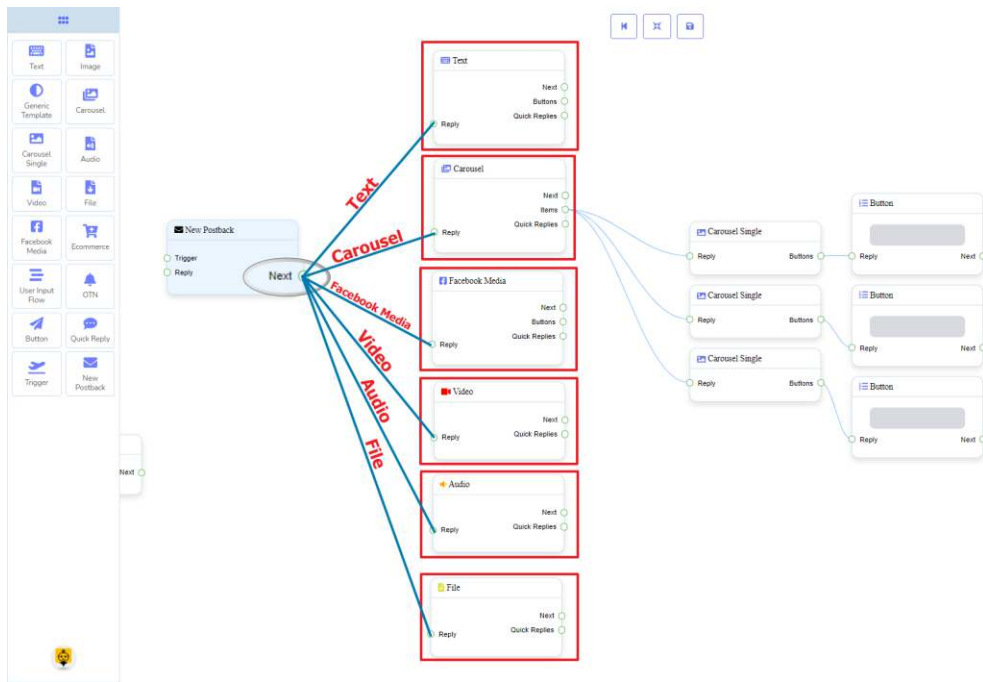
The **Reply** may get a connection from one of the following components:

- **Quick Reply, Button, and Trigger**



The **Next** may be connected to the following component:

- **Text, Carousel, Facebook Media, Image, Video, Audio, File, Ecommerce, User Input Flow, Generic Template, OTN**



How to create a New Postback component

Let us see how we can create a new postback component.

Dragging and Dropping

From the dock menu, **drag** the **New Postback** component and **drop** it on the editor at any place.

Adding Data

To add data to the **New Postback** component, click twice on the body of the **New Postback** component. It will open a sidebar on your right. Give it a name. You may choose a label(s) or sequence if you need.

Once done, click on the **OK** button.

The image consists of two screenshots of a bot builder interface, illustrating the steps to add data to a **New Postback** component.

Top Screenshot: Shows the component palette on the left with various options like Text, Image, Generic Template, Carousel, Audio, Video, File, Facebook Media, Ecommerce, User Input Flow, OTN, Button, Quick Reply, Trigger, and **New Postback**. A red arrow points from the **New Postback** component in the palette to a **New Postback** component on the canvas. A red text label **Drag-and-drop New PostBack** is positioned above the arrow.

Bottom Screenshot: Shows the same interface. A red arrow points from the **New Postback** component on the canvas to a configuration sidebar on the right. A red text label **Double-click on New Postback** is positioned above the arrow. The sidebar, titled **Configure New Postback**, contains the following fields:

- Title
- Choose label(s)
- Choose sequence
- Select a sequence (dropdown menu)

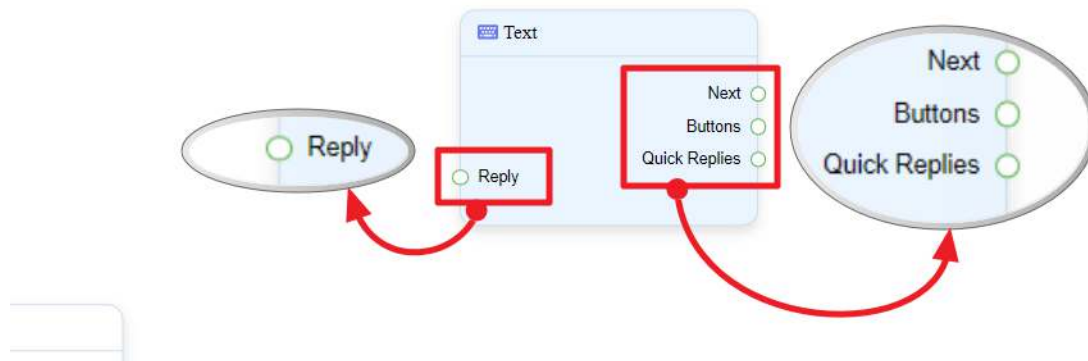
Below these fields are **OK** and **Cancel** buttons. A red text label **Provide the data needed here** points to the input fields, and another red text label **Click the OK button when done** points to the **OK** button.

Text Component

Introduction

The Text component will allow you to reply with text content only. It has **1 input** socket and **3 output** sockets.

- Input: **Reply**
- Output: **Next, Buttons, and Quick Replies**



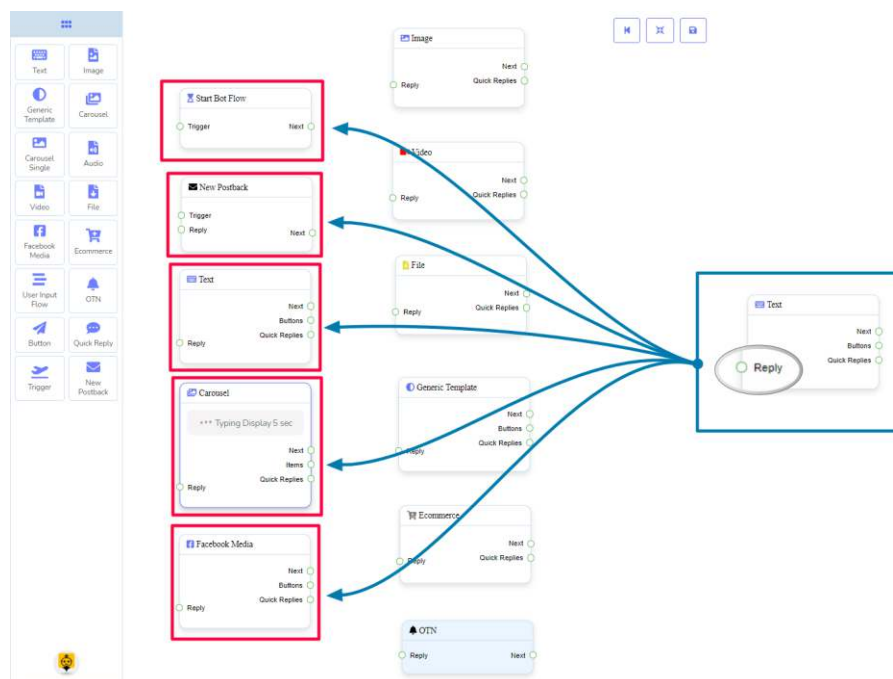
Note: Next to Quick Replies!?

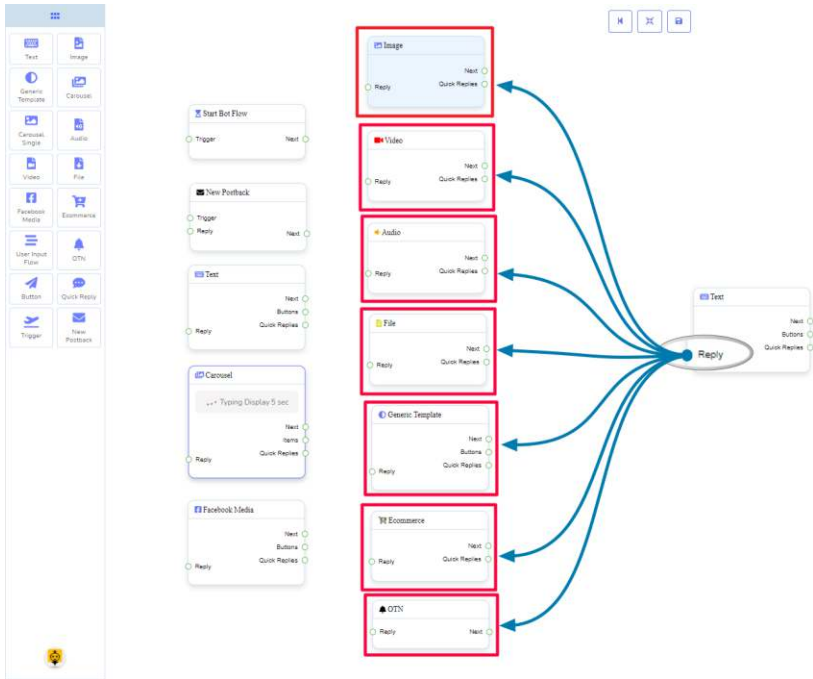
There is a condition between Next and Quick Replies. Using either Next or Quick Replies, you can connect to other components. But you can't connect to others from both.

Connections

The **Reply** may get connection from one of the following components:

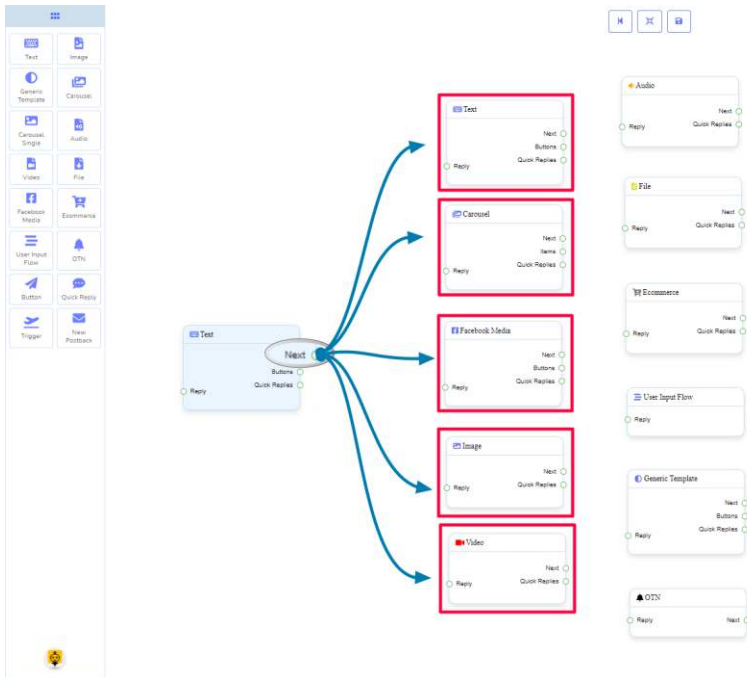
- **Start Bot Flow, New Postback, Text, Carousel, Facebook Media, Image, Video, Audio, File, Generic Template, Ecommerce, and OTN**

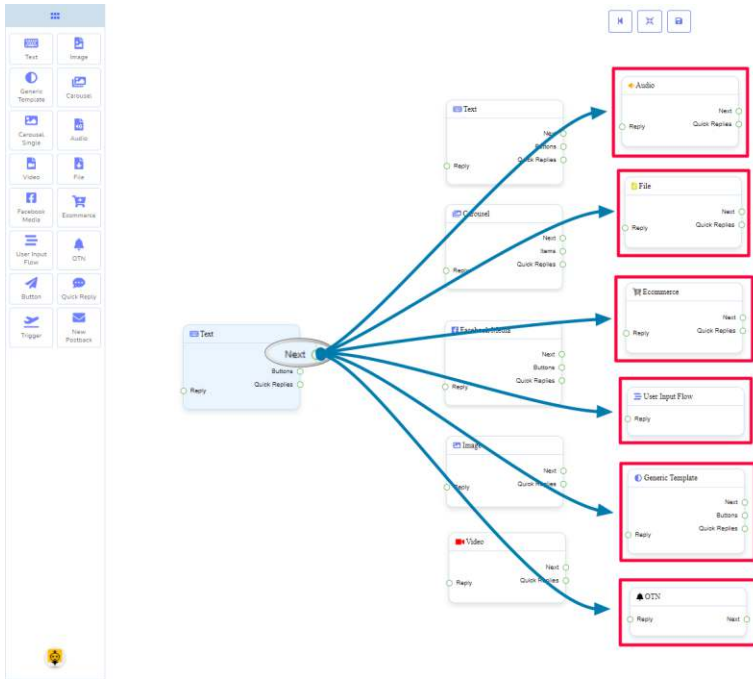




Next may be connected to one of the following components:

- **Text, Carousel, Facebook Media, Image, Video, Audio, File, User Input Flow, Generic Template, Ecommerce, and OTN.**





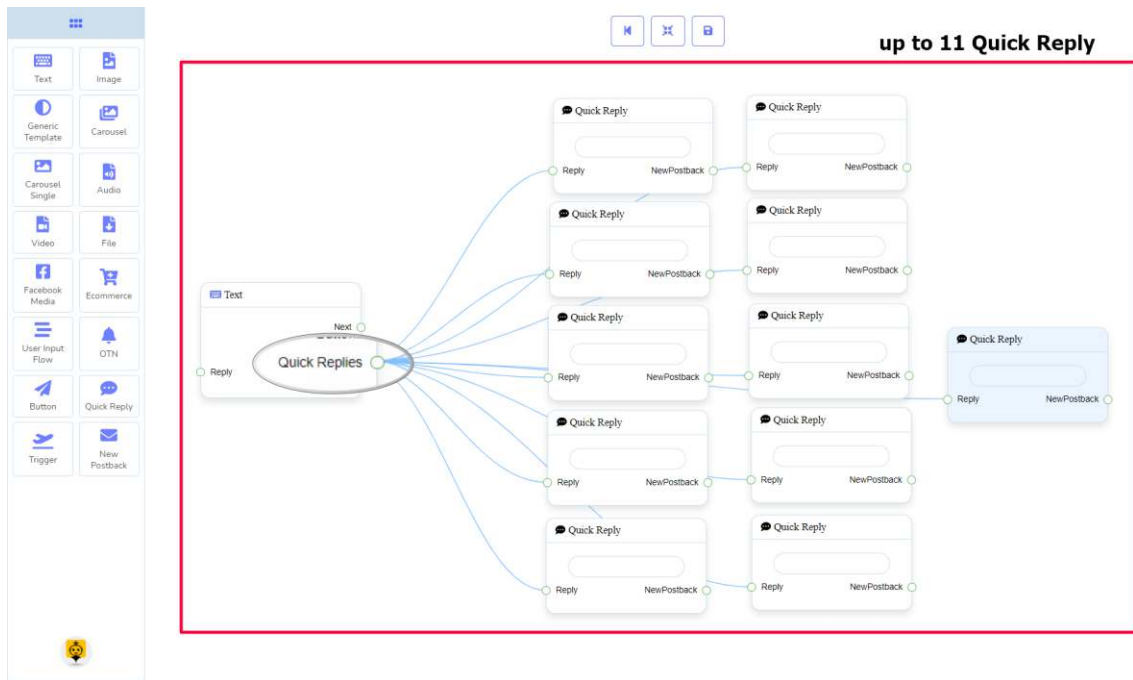
Buttons may be connected to the following component:

- **Button** - you may connect up to **3 Button** components to the **Text** component.



Quick Replies may be connected to the following component:

- **Quick Reply** - you may connect up to **11 Quick Reply** components to the **Text** component.

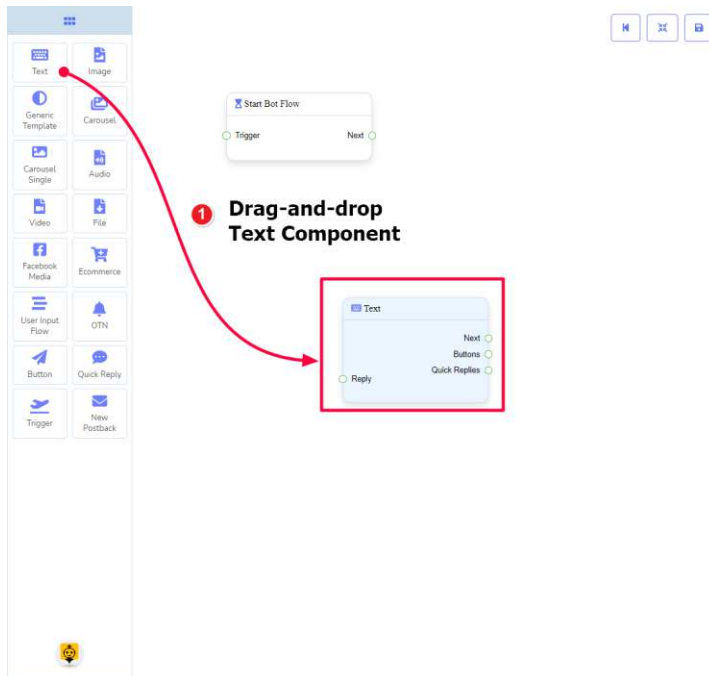


How to create a Text component

Let us see how we can create a reply with text.

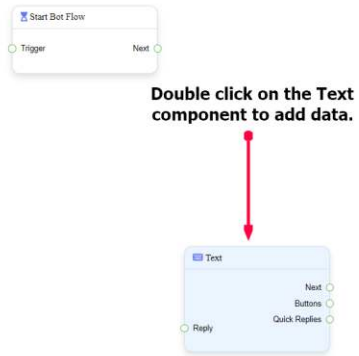
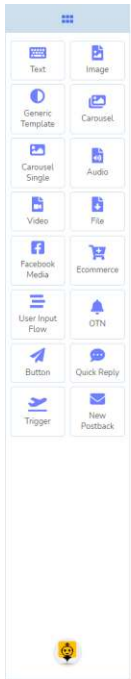
Dragging and Dropping

From the dock menu, **drag** the **Text** component and **drop** it on the editor at any place.



Adding Data

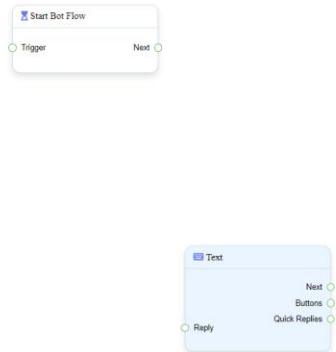
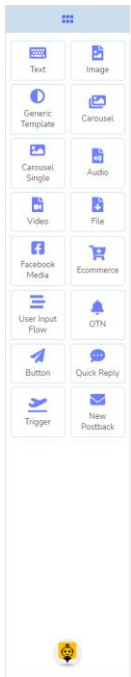
To add data to the **Text** component, click twice on the body of the **Text** component. It will open a sidebar on your right. Fill in the fields that you need.



Provide data as needed here.

Delay in Reply

If you want to show the typing state on the bot or delay in replying, then you can use those fields.



On/Off Typing display and set the seconds on your delay in reply.
Click OK button when done.

Image Component

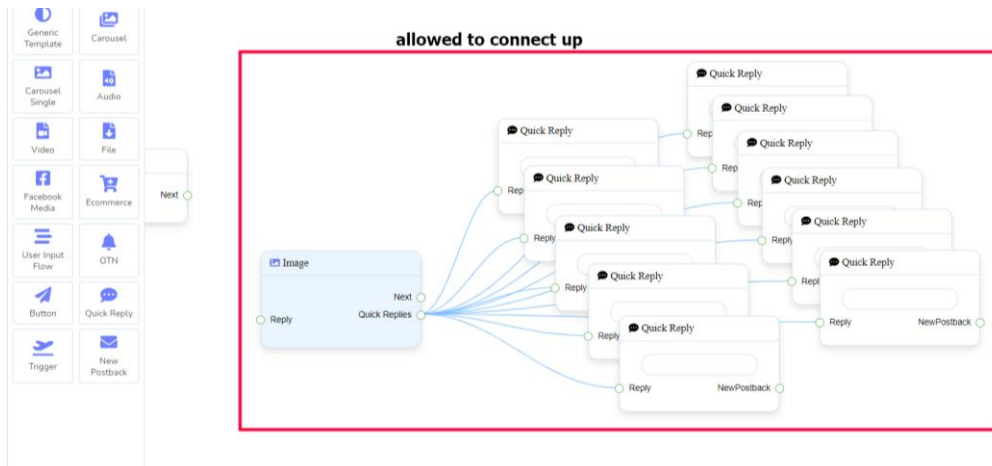
Introduction

The Image component will allow you to reply with an image. It has **1 input** socket and **2 output** sockets.

- Input: **Reply**
- Output: **Next**, and **Quick Replies**

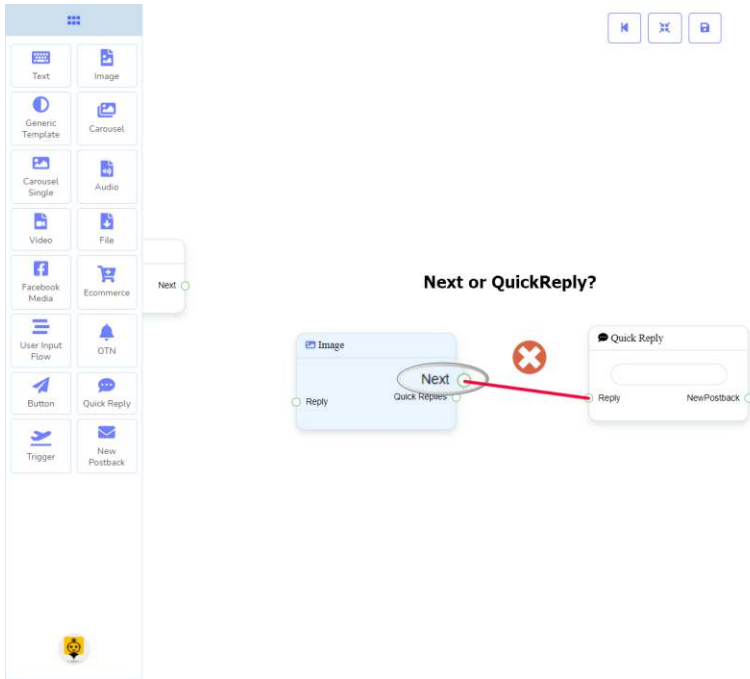


Quick Replies: You can connect up to **11 Quick Reply** components to the **Image** component.



Note: Next to Quick Replies!?

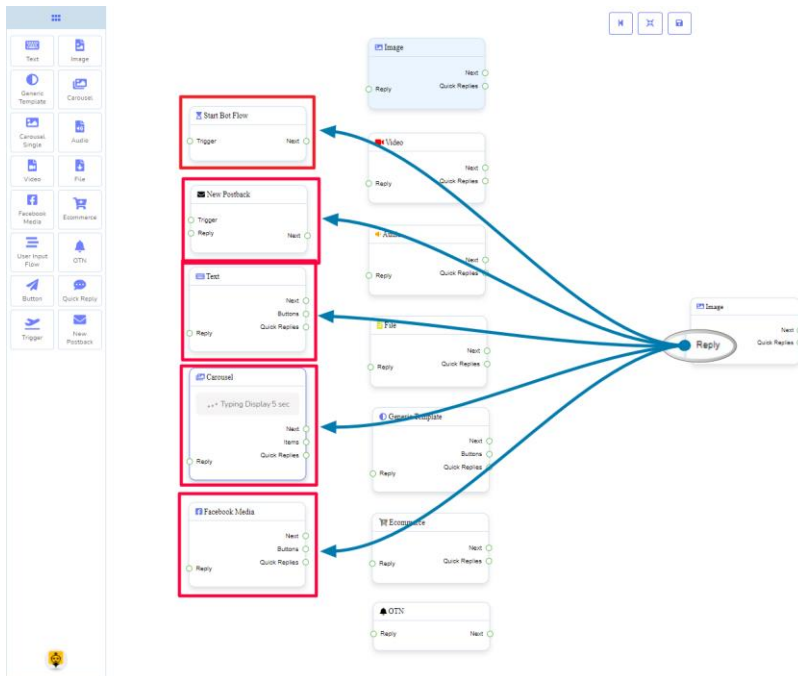
There is a condition between Next and Quick Replies. Using either Next or Quick Replies, you can connect to other components. But you can't connect to others from both.

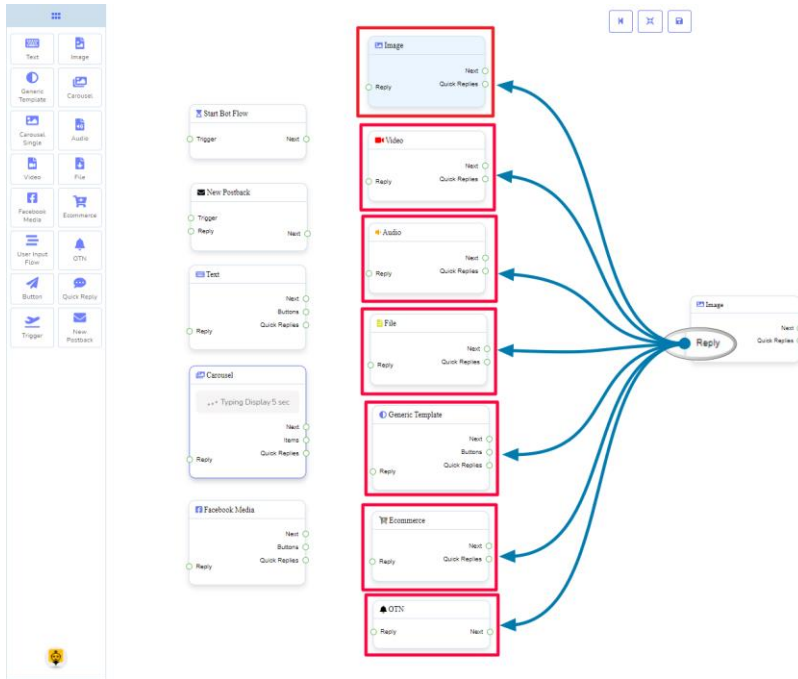


Connections

The **Reply** may get connection from one of the following components:

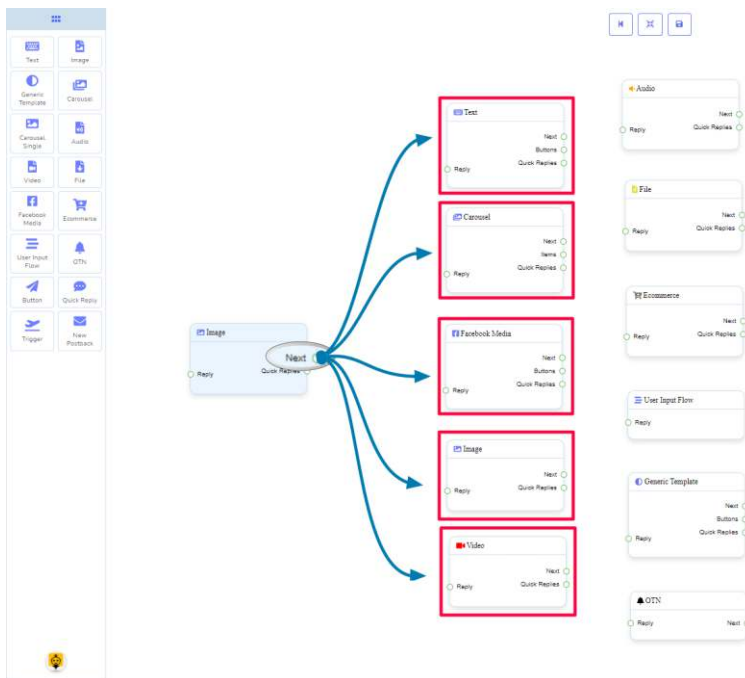
- **Start Bot Flow, New Postback, Text, Carousel, Facebook Media, Image, Video, Audio, File, Generic Template, Ecommerce, and OTN**

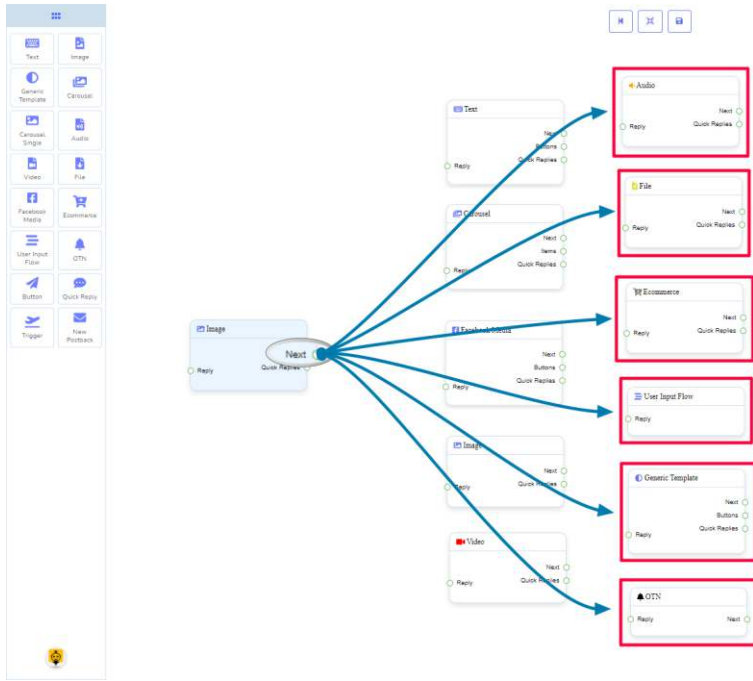




Next may be connected to one of the following components:

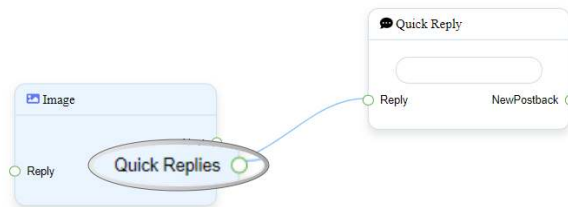
- **Text, Carousel, Facebook Media, Image, Video, Audio, File, Ecommerce, User Input Flow, Generic Template, and OTN.**





Quick Replies may be connected to the following component:

- **Quick Reply**

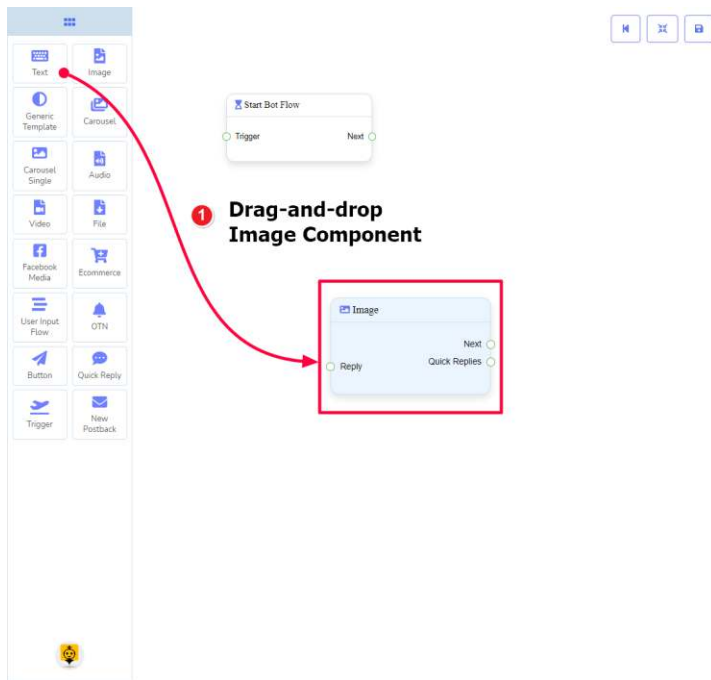


How to create an Image component

Let us see how we can create a reply with an image.

Dragging and Dropping

From the dock menu, **drag** the **Image** component and **drop** it on the editor at any place.

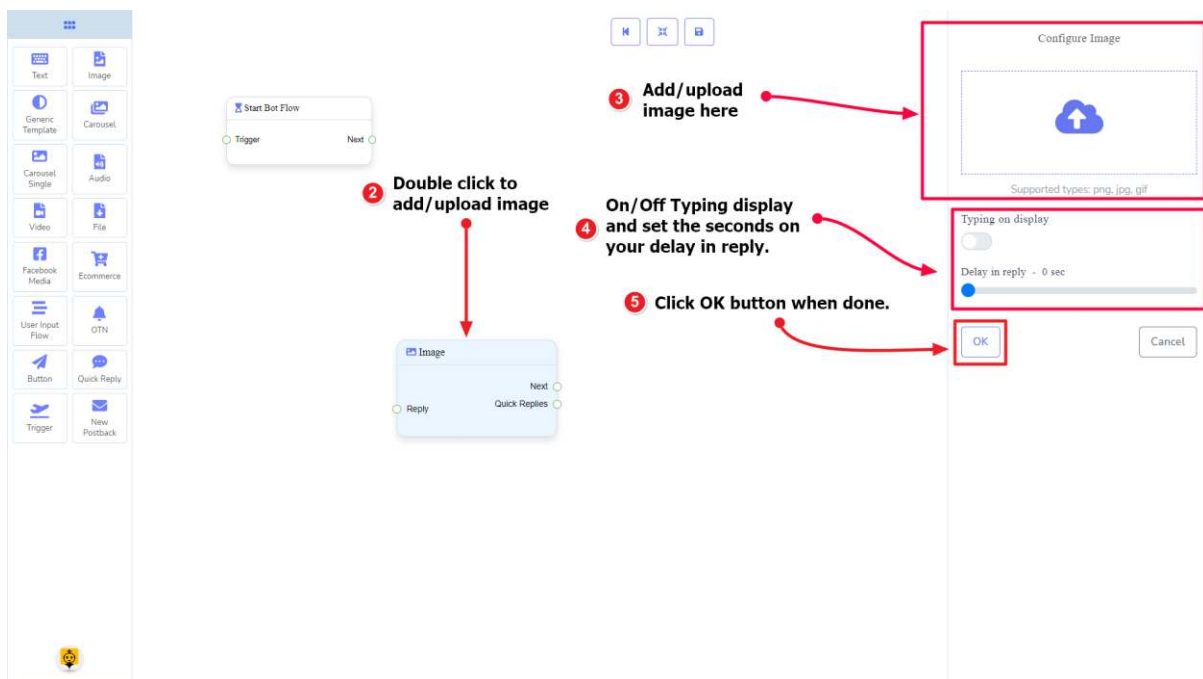


Adding Data

To add data to the **Image** component, click twice on the body of the **Image** component. It will open a sidebar on your right. **Fill in** the fields that you need.

Delay in Reply

If you want to show the typing state on the bot or delay in replying, then you can use those fields.

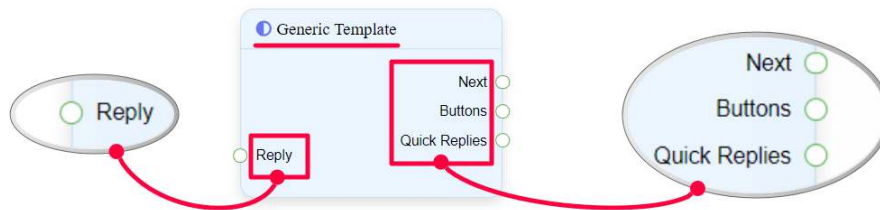


Generic Template Component

Introduction

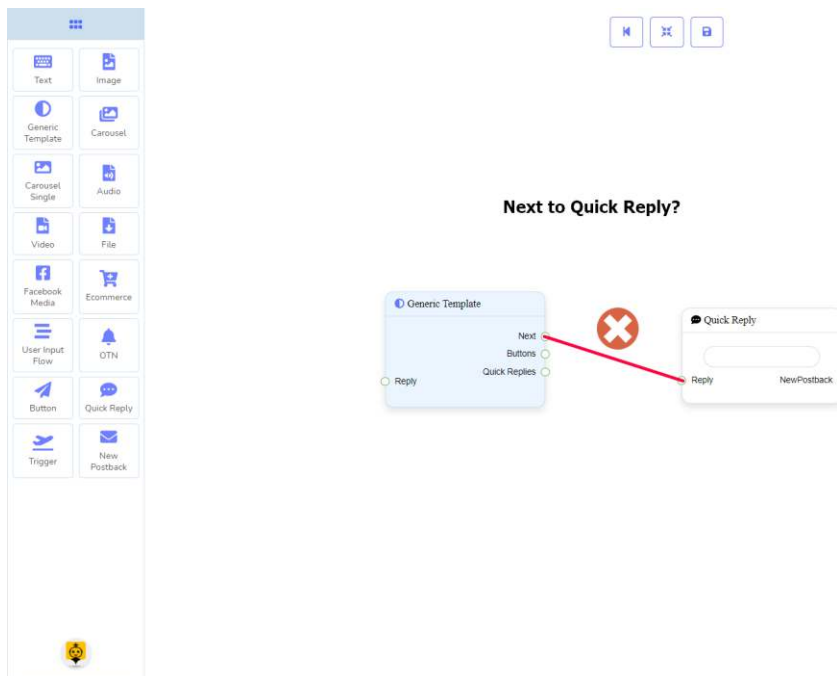
The Generic Template component will allow you to reply with an image, or title and subtitle, or all. It has **1 input socket** and **3 output sockets**.

- Input: **Reply**
- Output: **Next, Buttons, and Quick Replies**



Note: Next to Quick Replies!?

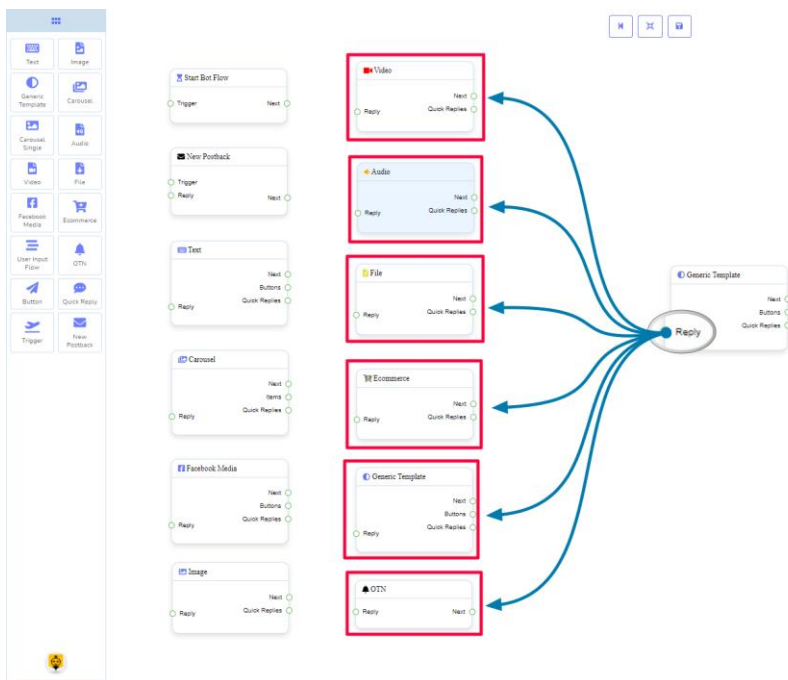
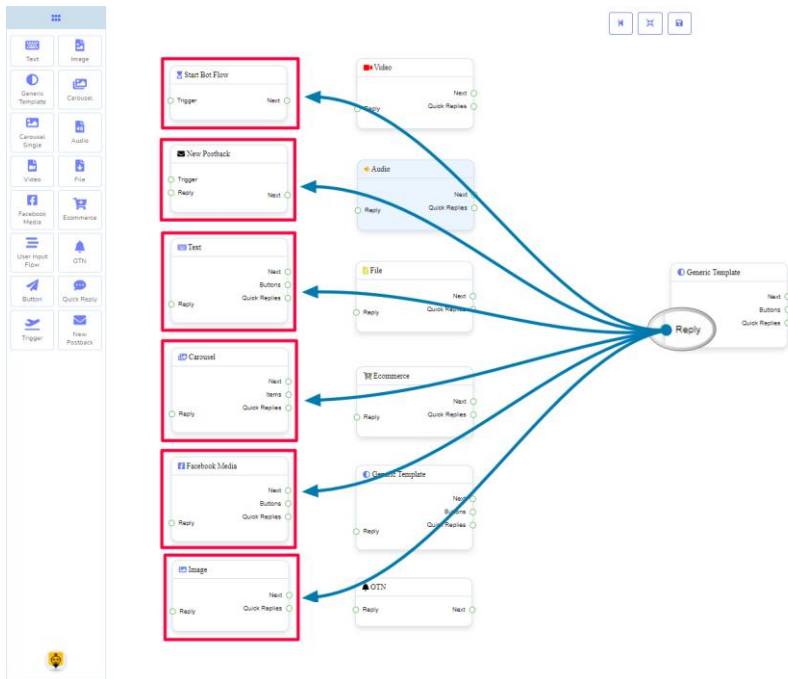
There is a condition between Next and Quick Replies. Using either Next or Quick Replies, you can connect to other components. But you can't connect to others from both.



Connections

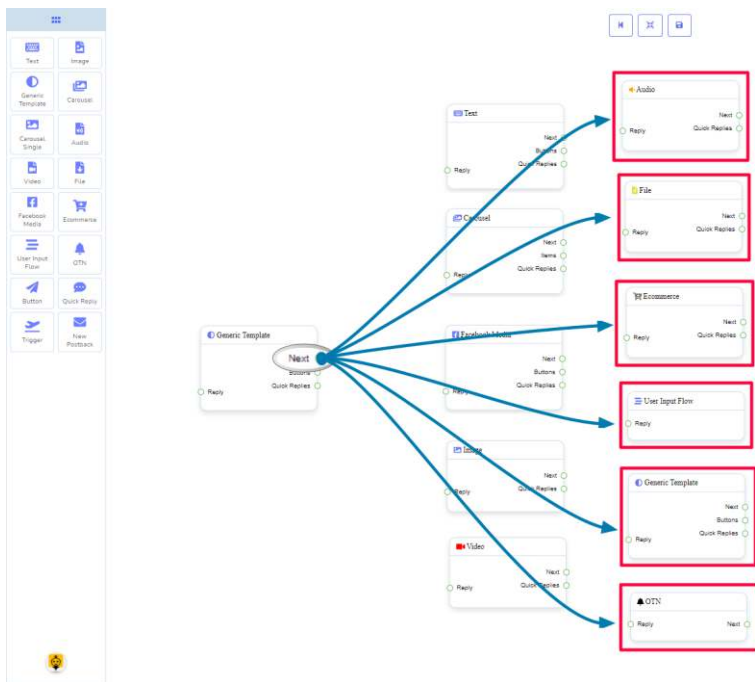
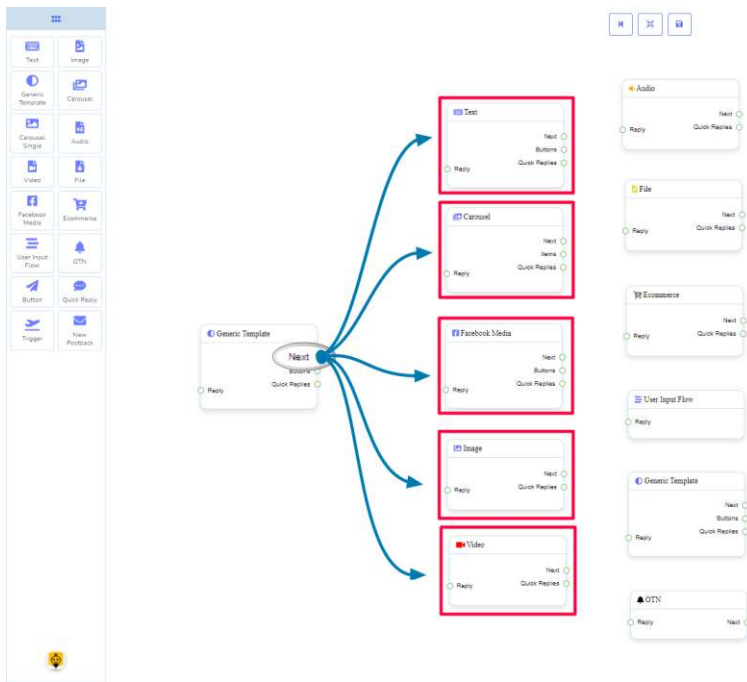
The **Reply** may get connection from one of the following components:

- **Start Bot Flow, New Postback, Text, Carousel, Facebook Media, Image, Video, Audio, File, Ecommerce, Generic Template, and OTN**



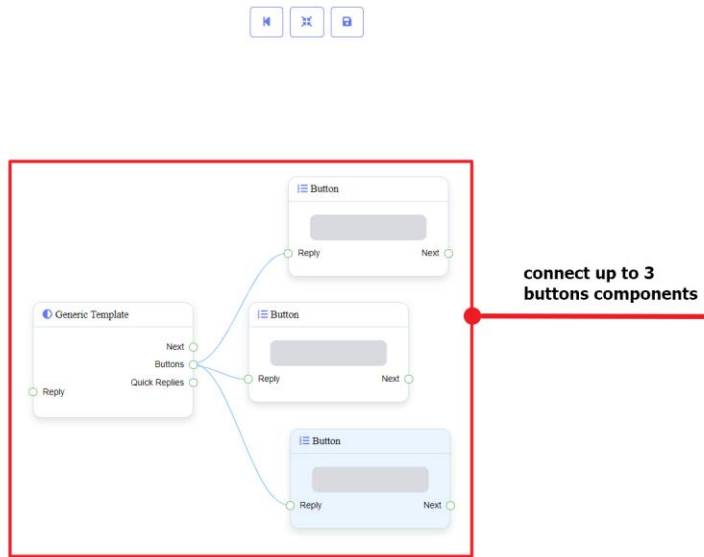
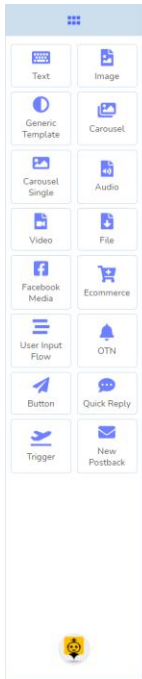
The **Next** may be connected to one of the following components:

- **Text, Carousel, Facebook Media, Image, Video, Audio, File, Ecommerce, User Input Flow, Generic Template, and OTN**



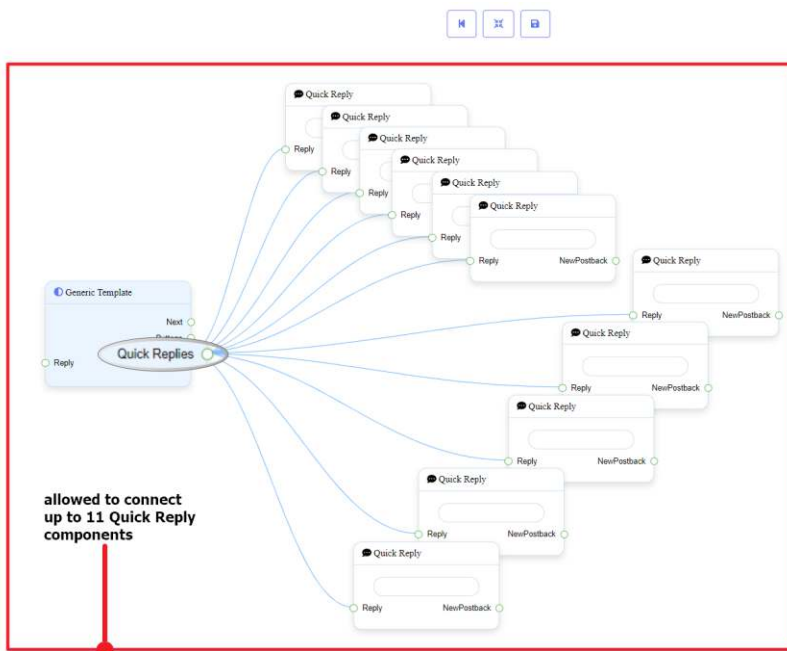
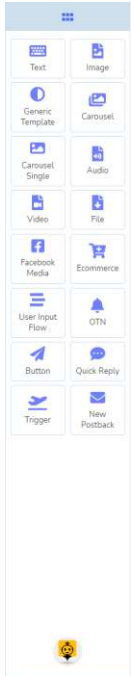
Buttons may be connected to the following component:

- **Button** - you may connect up to **3 Buttons** to the **Generic Template** component.



Quick Replies may be connected to the following component:

- **Quick Reply** - you may connect up to **11 Quick Replies** to the **Generic Template** component.

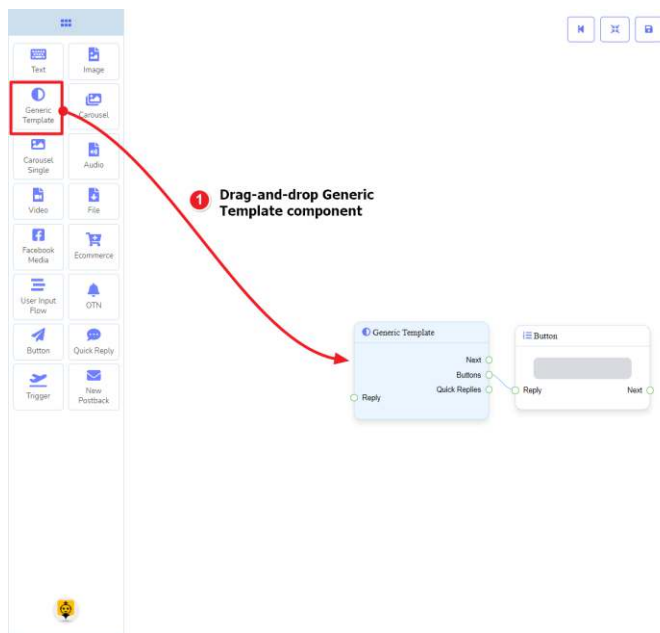


How to create a Generic Template component

Let us see how we can create a reply with a generic-template.

Dragging and Dropping

From the dock menu, **drag the Generic Template** component and **drop** it on the editor at any place.

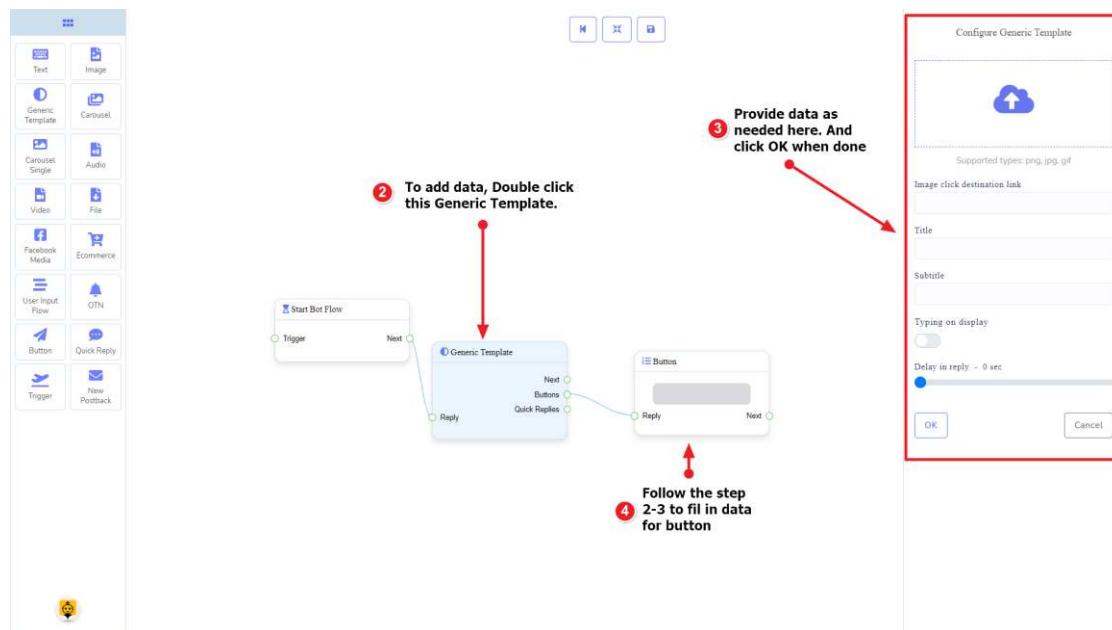


Adding Data

To add data to the **Generic Template** component, click twice on the body of the **Generic Template** component. It will open a sidebar on your right. Fill in the fields that you need.

Delay in Reply

If you want to show the typing gif image on the bot or delay in replying, then you can use those fields.



Carousel Component

Introduction

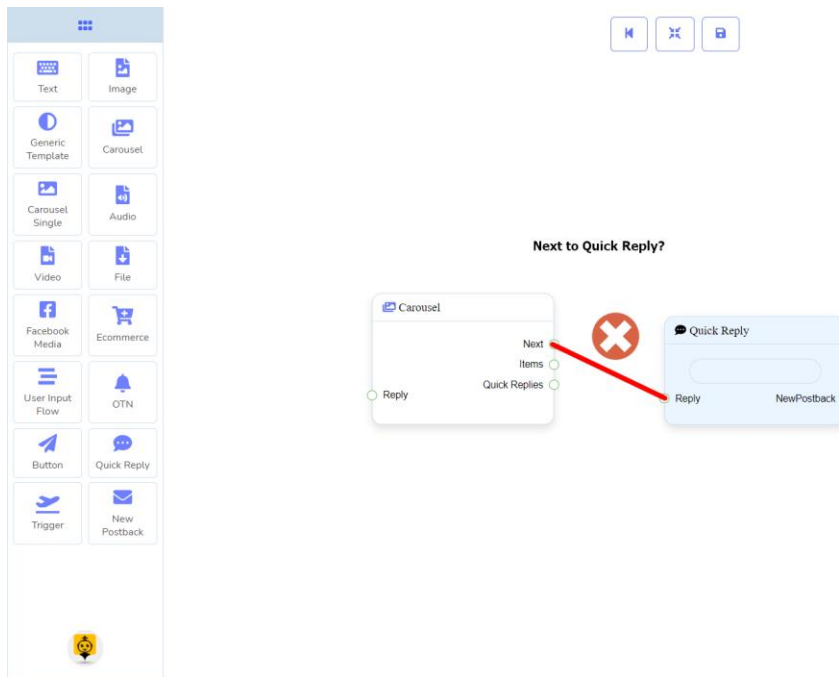
The Carousel component will allow you to reply with a carousel. It has **1 input** socket and **3 output** sockets.

- Input: **Reply**
- Output: **Next, Items, and Quick Replies**



Note: Next to Quick Replies!?

There is a condition between Next and Quick Replies. Using either Next or Quick Replies, you can connect to other components. But you can't connect to others from both.



Connections

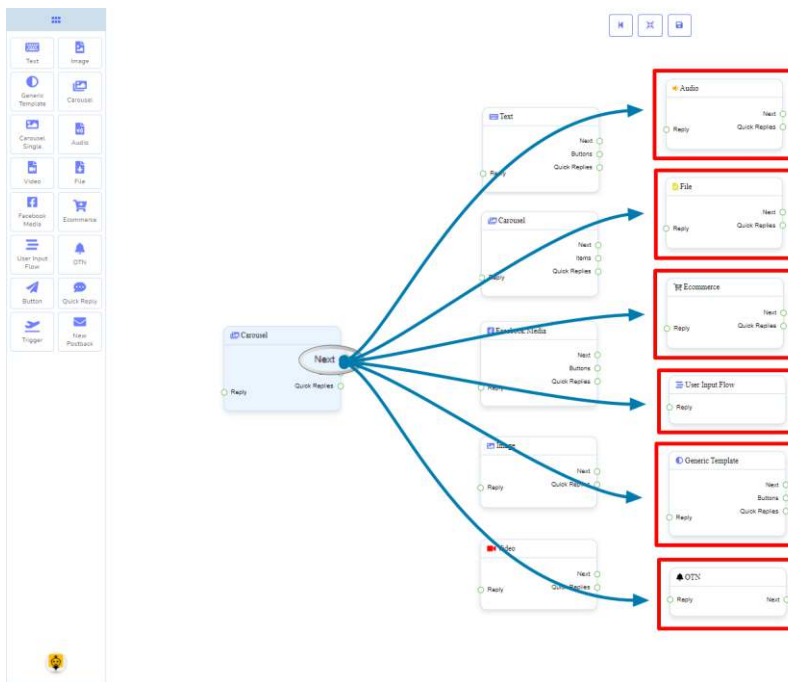
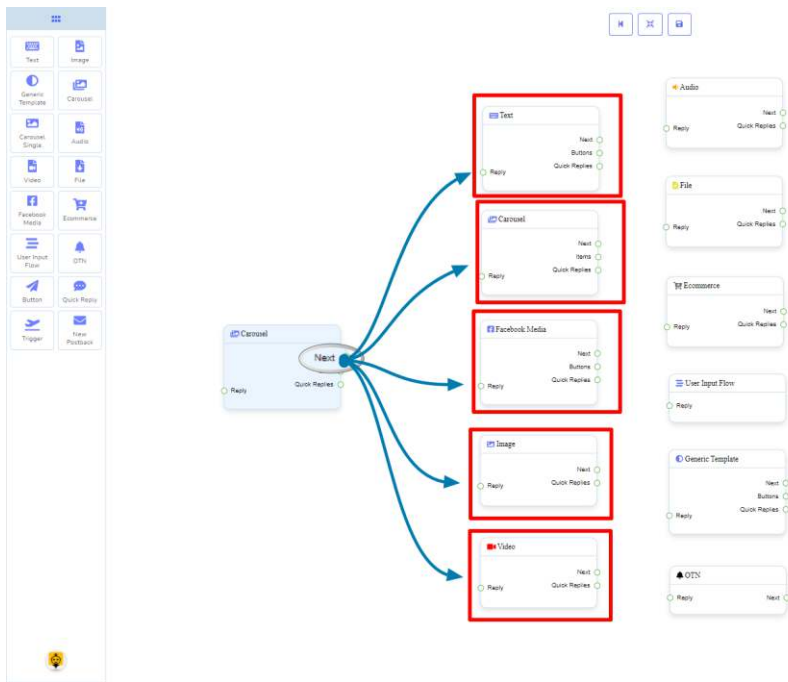
The **Reply** may get connection from one of the following components:

- **Start Bot Flow, New Postback, Text, Carousel, Facebook Media, Image, Video, Audio, File, Ecommerce, Generic Template, and OTN**



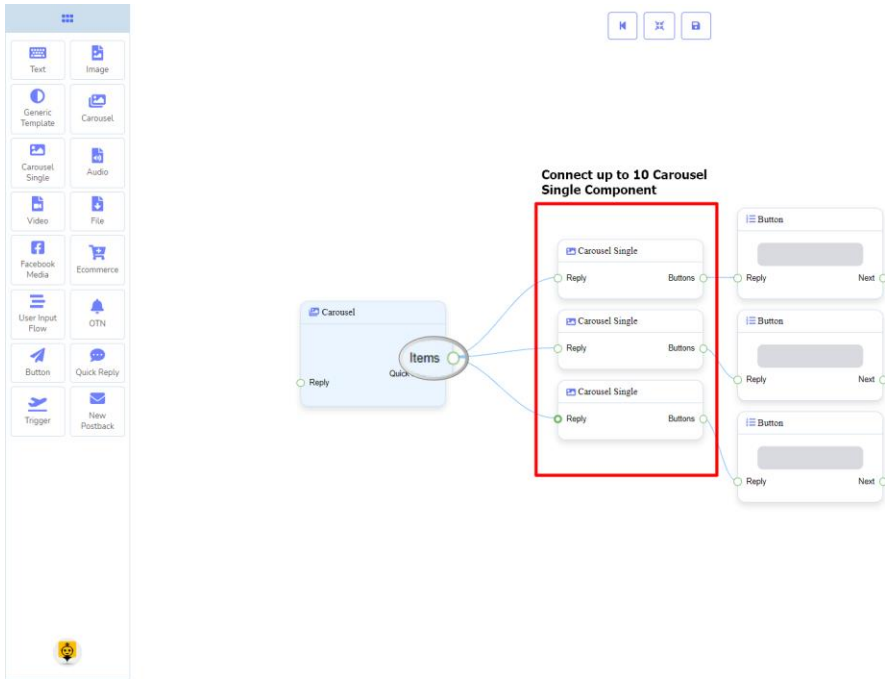
Next may be connected to one of the following components:

- **Text, Carousel, Facebook Media, Image, Video, Audio, File, Ecommerce, User Input Flow, Generic Template, and OTN.**



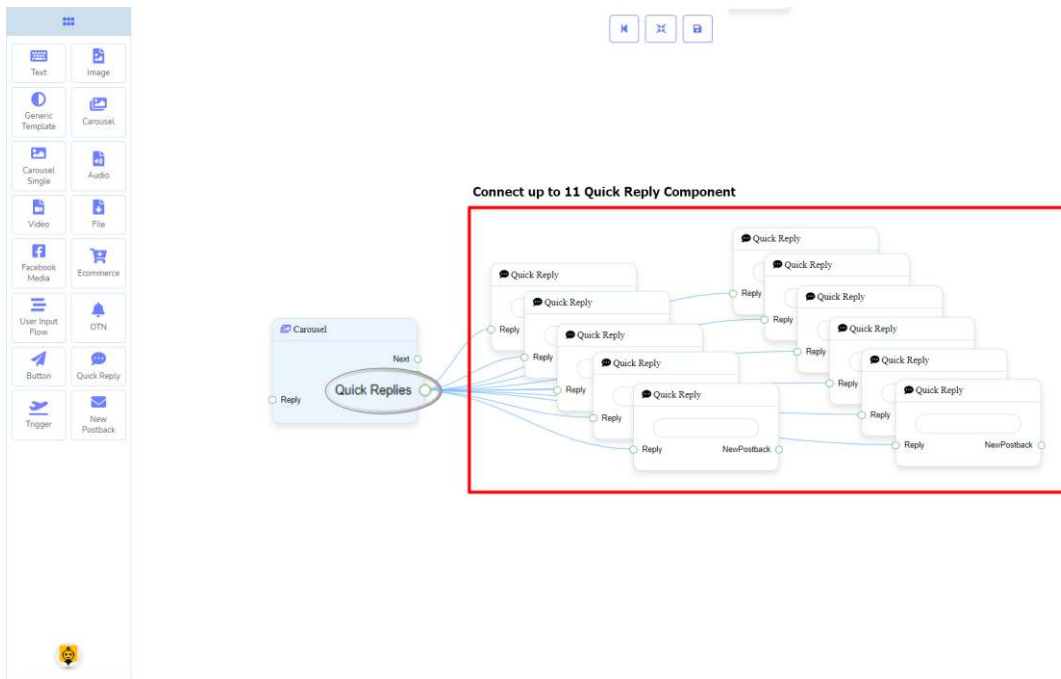
Items may be connected to the following component:

- **Carousel Single** - you may connect up to **10 Carousel Single** components to the **Carousel** components.



Quick Replies may be connected to the following component:

- **Quick Reply** - you may connect up to **11 Quick Replies** to the **Carousel** component.

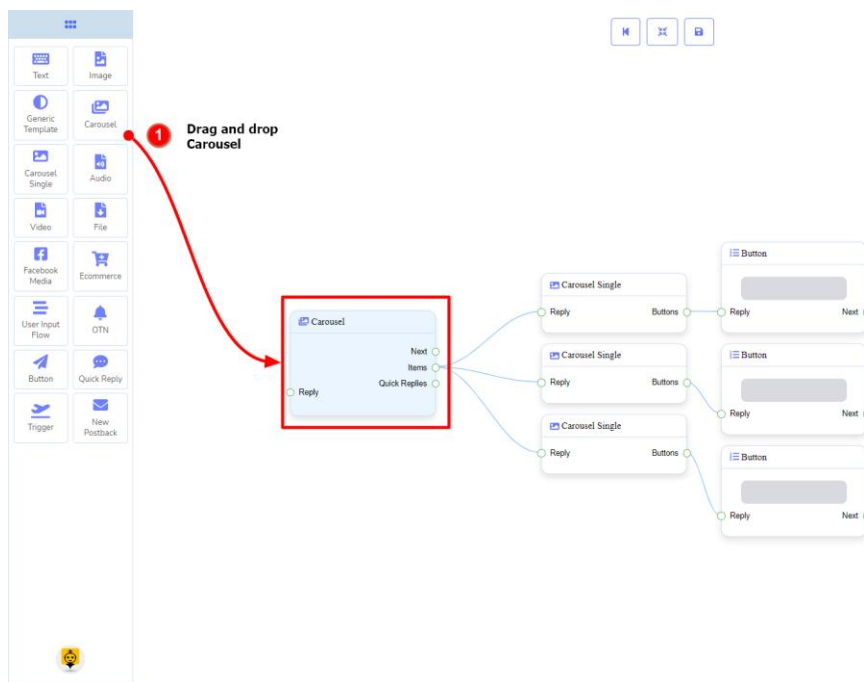


How to create a Carousel component

Let us see how we can create a reply with carousel

Dragging and Dropping

From the dock menu, **drag** the **Carousel** component and **drop** it on the editor at any place. Next, you see **3 Carousel Single** components and **3 Button** components have been created with the **Carousel** component.

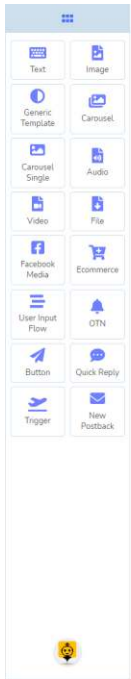


Adding Data

To add data to the **Carousel** component, click twice on the body of the **Carousel** component. It will open a sidebar on your right with only fields asking reply-delay and type-state. Interact with them if you need.

By default, we provided 3 carousel single items. You can add more if you wish. Now it's time to prepare a carousel single component. Make double-click on each of them to provide data as you need.

Having done with filling in carousel single, you may go for button component to be provided with your carousel. Make double-click on the button component to fill in data as you need.



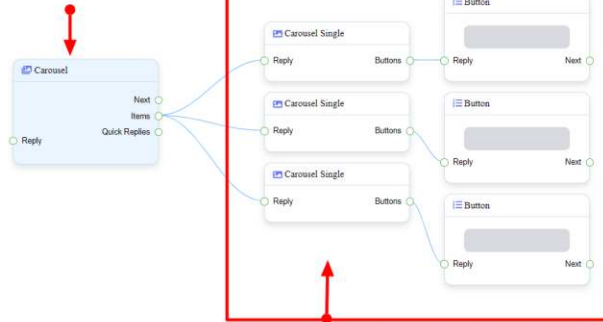
3 Provide the data as needed here. Click OK when done.

Configure Carousel

Typing on display

Delay in reply - 0 sec

2 Double click Carousel component.



4 Follow step 2-3 to add data for Carousel Single and Button

Carousel Single Component

Introduction

Carousel Single component will allow you to reply with an image, or title and subtitle, or all. It has **1 input** socket and **1 output** socket.

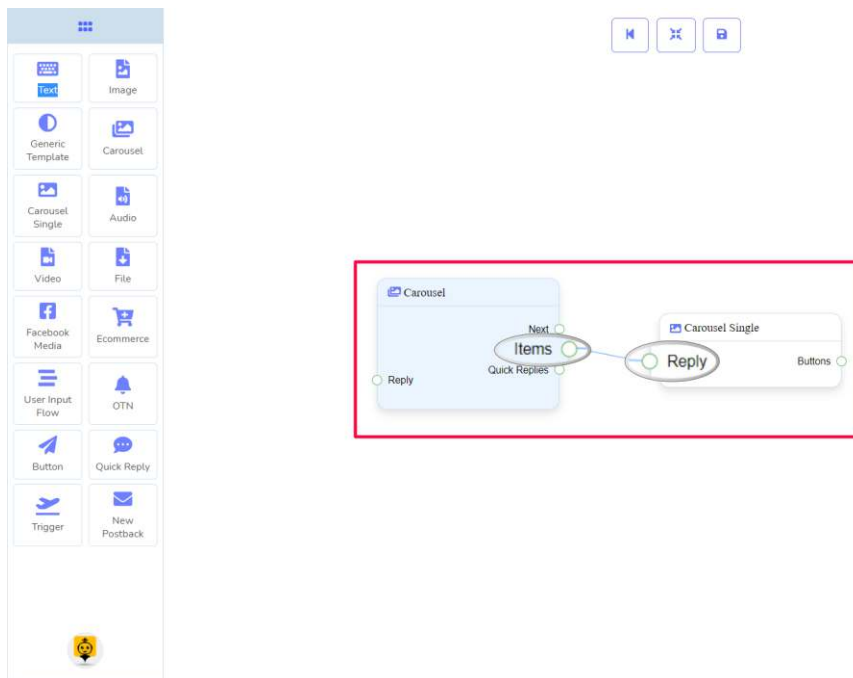
- Input: **Reply**
- Output: **Buttons**



Connections

The **Reply** may get connection from the following component:

- **Carousel**



The **Buttons** may be connected to the following component:

- **Button** - you may connect up to **3 Button** components to the **Carousel Single** component.



How to create a Carousel Single component

Carousel Single is dependent on the **Carousel** component. So we make it prepare to be connected to the **Carousel** component.

Dragging and Dropping

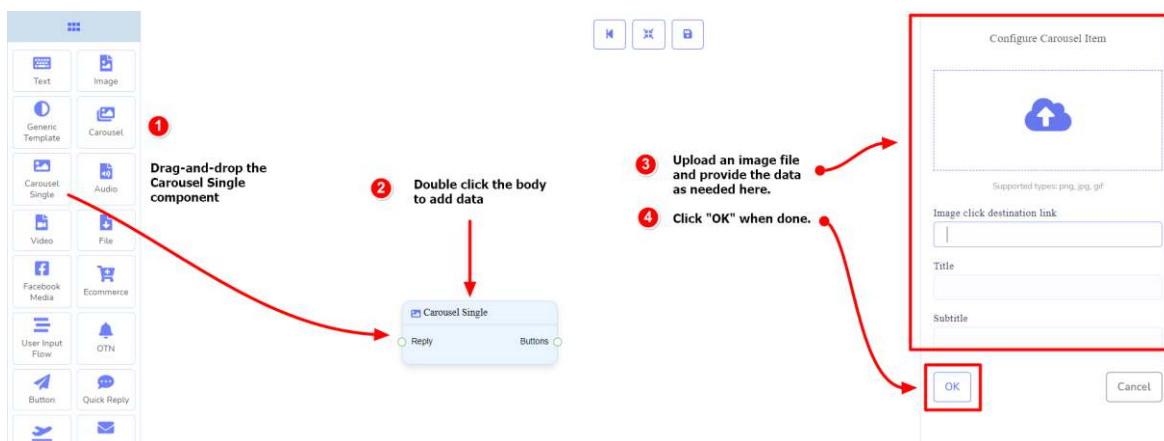
From the dock menu, **drag** the **Carousel Single** component and **drop** it on the editor at any place.

Adding Data

To add data to the **Carousel Single** component, click twice on the body of the **Carousel Single** component. It will open a sidebar on your right. Fill in the fields as you need.

Delay in Reply

If you want to show the typing gif image on the bot or delay in replying, then you can use those fields.

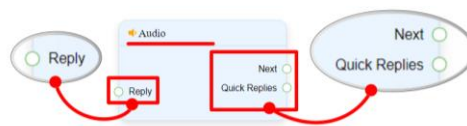
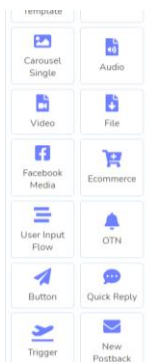


Audio Component

Introduction

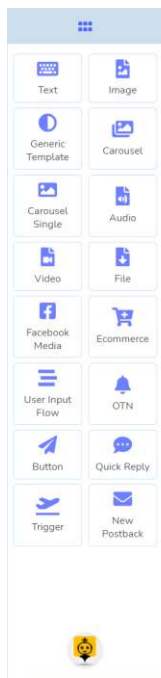
The Audio component will allow you to reply with an audio file. It has **1 input** socket and **2 output** sockets.

- Input: **Reply**
- Output: **Next**, and **Quick Replies**



Note: Next to Quick Replies!?

There is a condition between Next and Quick Replies. Using either Next or Quick Replies, you can connect to other components. But you can't connect to others from both.



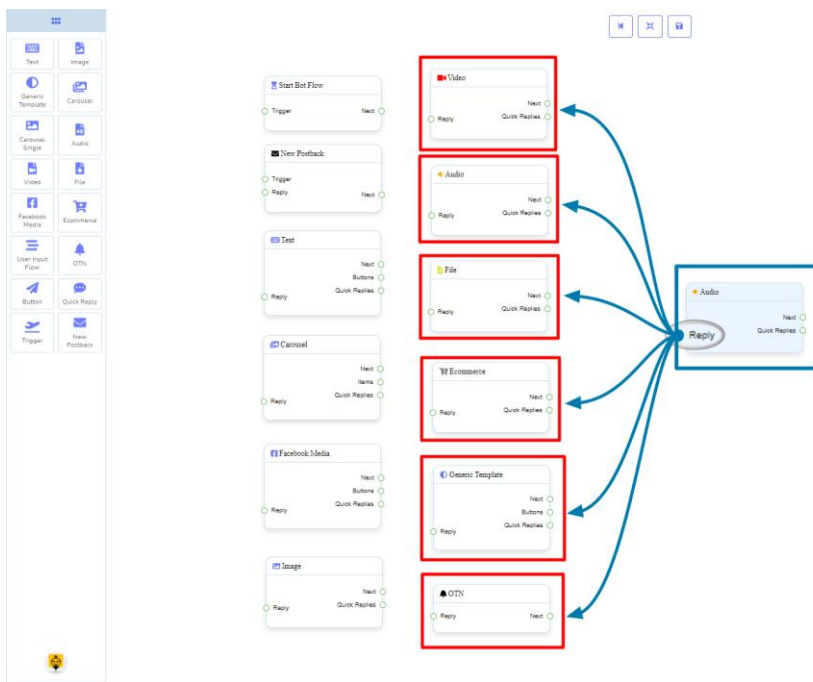
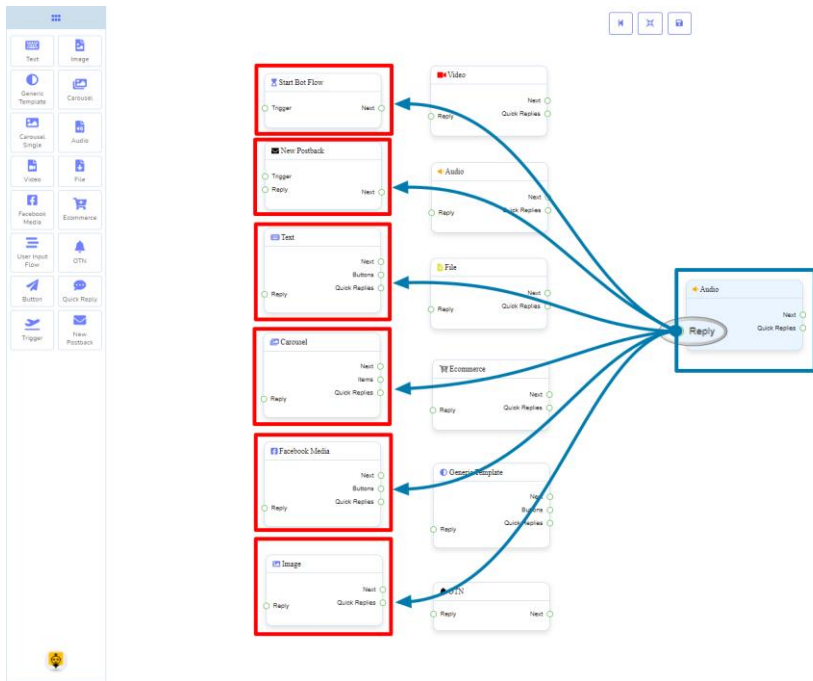
Next to Quick Reply?



Connections

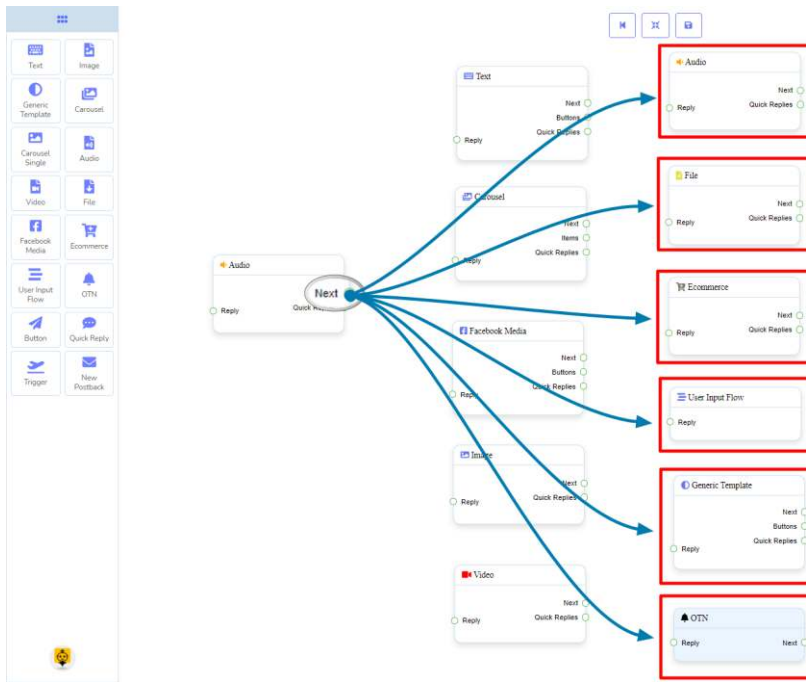
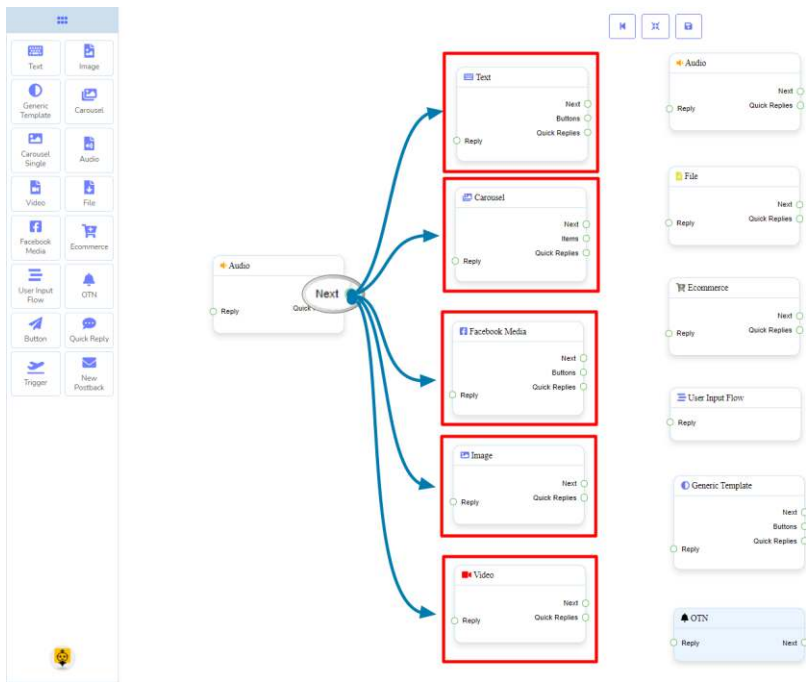
The **Reply** may get connection from one of the following components:

- **Start Bot Flow, New Postback, Text, Carousel, Facebook Media, Image, Video, Audio, File, Ecommerce, Generic Template, and OTN.**



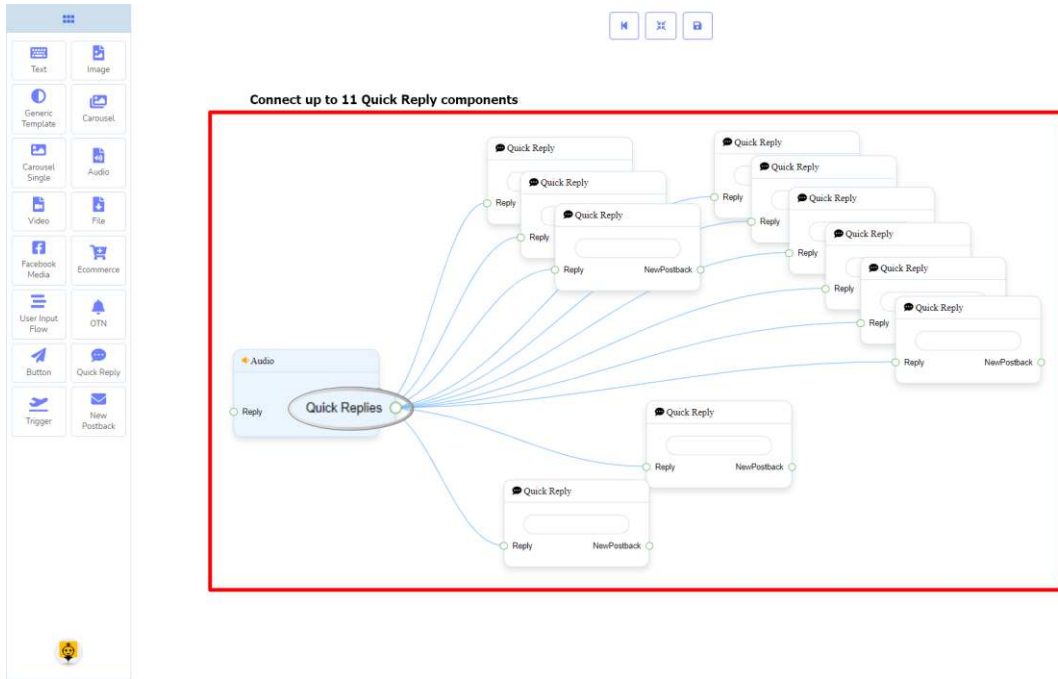
Next may be connected to one of the following components:

- **Text, Carousel, Facebook Media, Image, Video, Audio, File, Ecommerce, User Input Flow, Generic Template, and OTN.**



Quick Replies may be connected to the following component:

- **Quick Reply** - you may connect up to **11 Quick Replies** to the **Audio** component.



How to create an Audio component

Let us see how we can create a reply with an audio component.

Dragging and Dropping

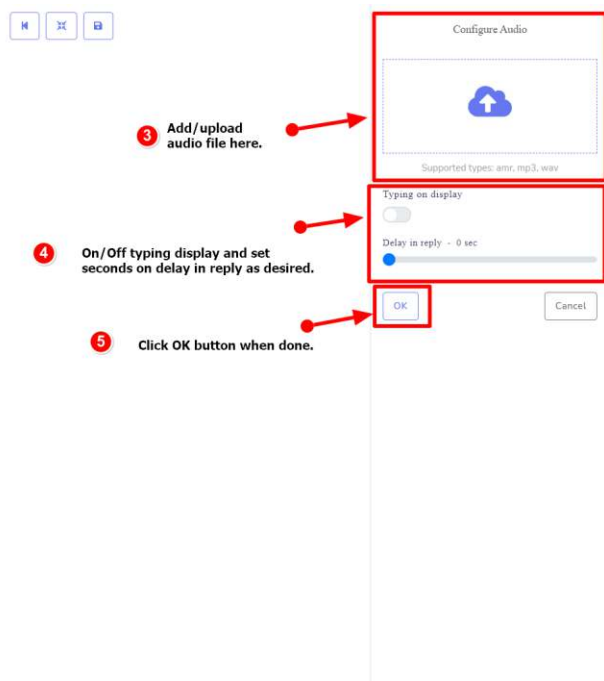
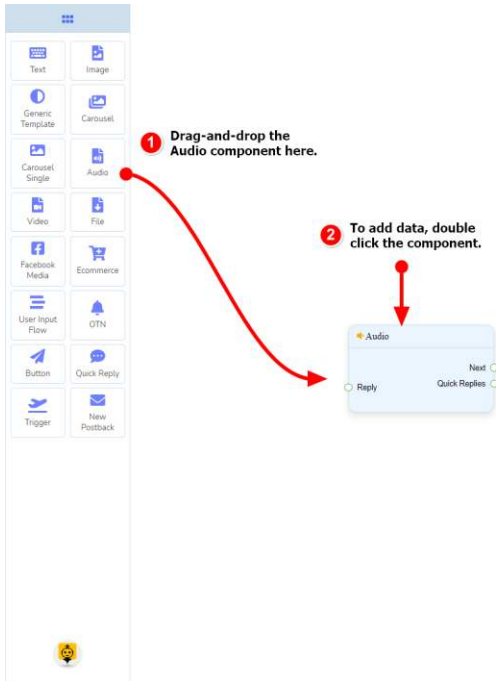
From the dock menu, **drag** the **Audio** component and **drop** it on the editor at any place.

Adding Data

To add data to the **Audio** component, click twice on the body of the **Audio** component. It will open a sidebar on your right. **Fill in** the fields that you need.

Delay in Reply

If you want to show the typing state on the bot or delay in replying, then you can use those fields.

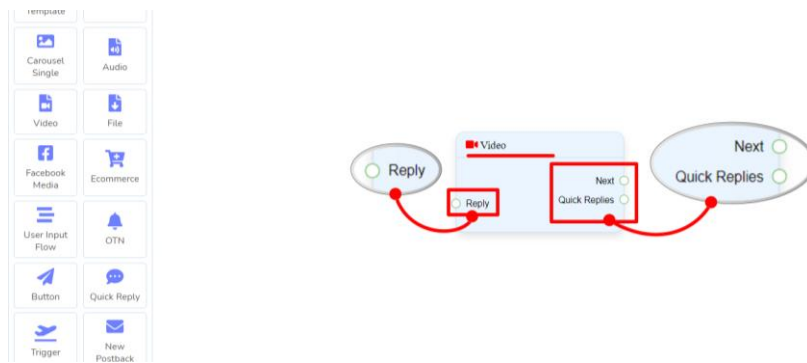


Video Component

Introduction

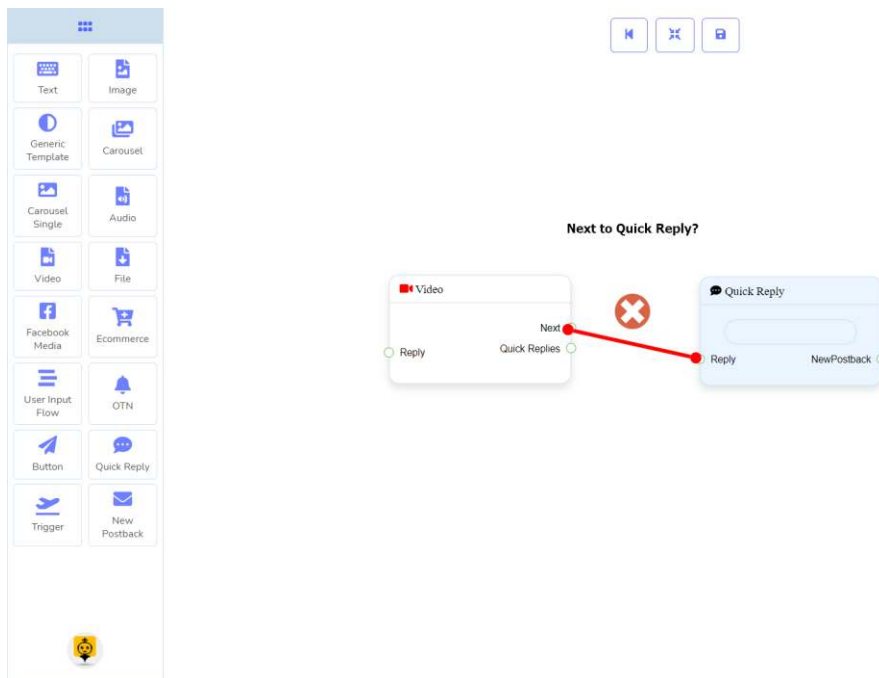
The Video component will allow you to reply with a video file. It has **1 input** socket and **2 output** sockets.

- Input: **Reply**
- Output: **Next**, and **Quick Replies**



Note: Next to Quick Replies!?

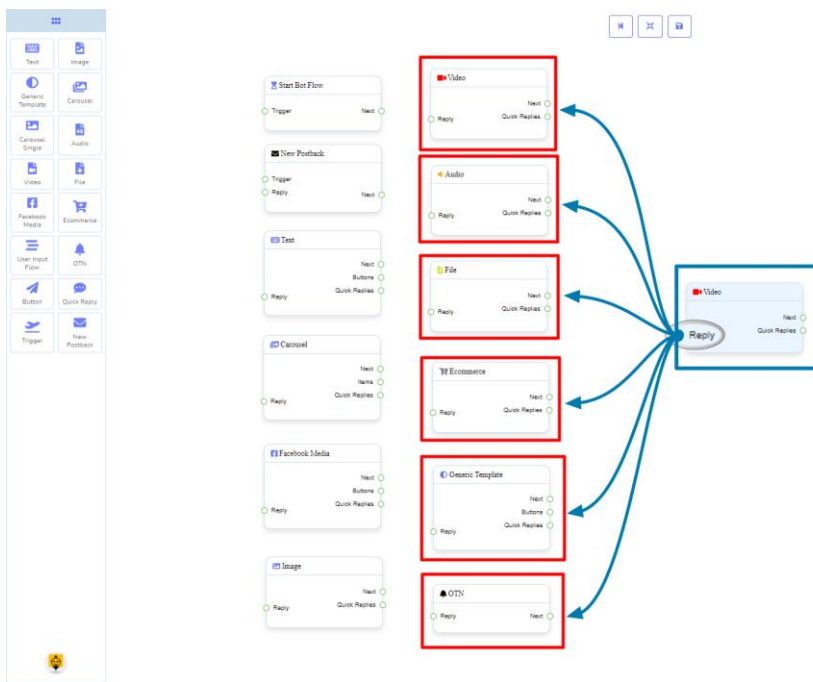
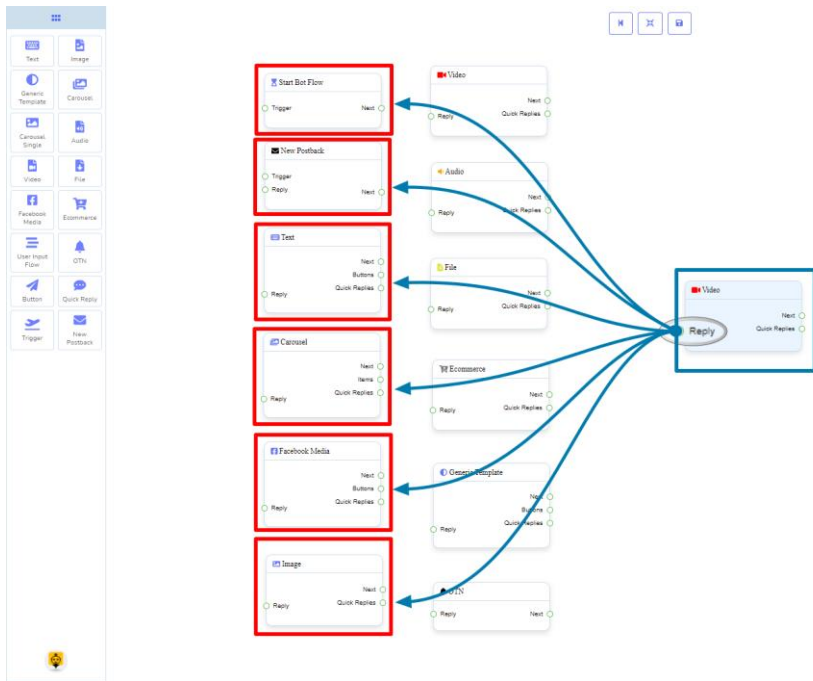
There is a condition between Next and Quick Replies. Using either Next or Quick Replies, you can connect to other components. But you can't connect to others from both.



Connections

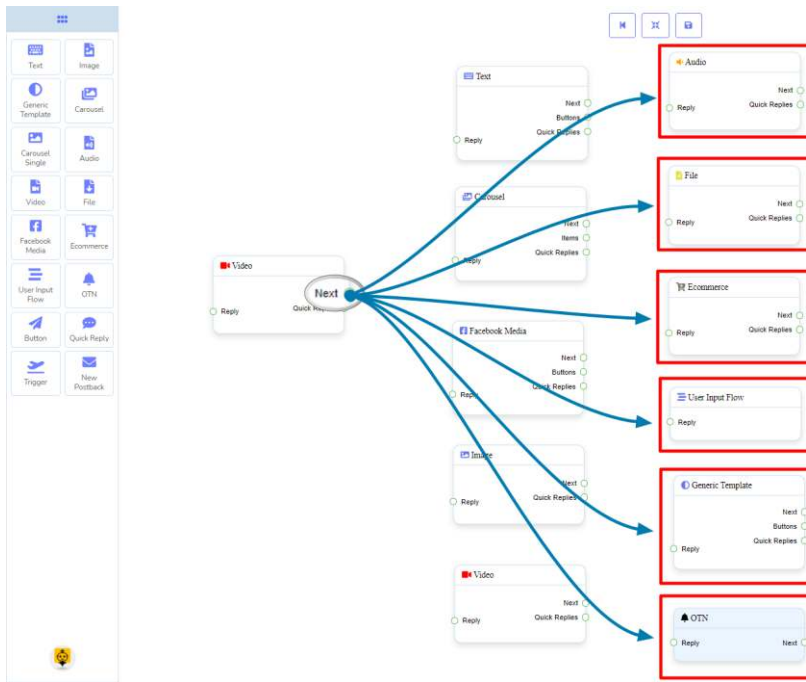
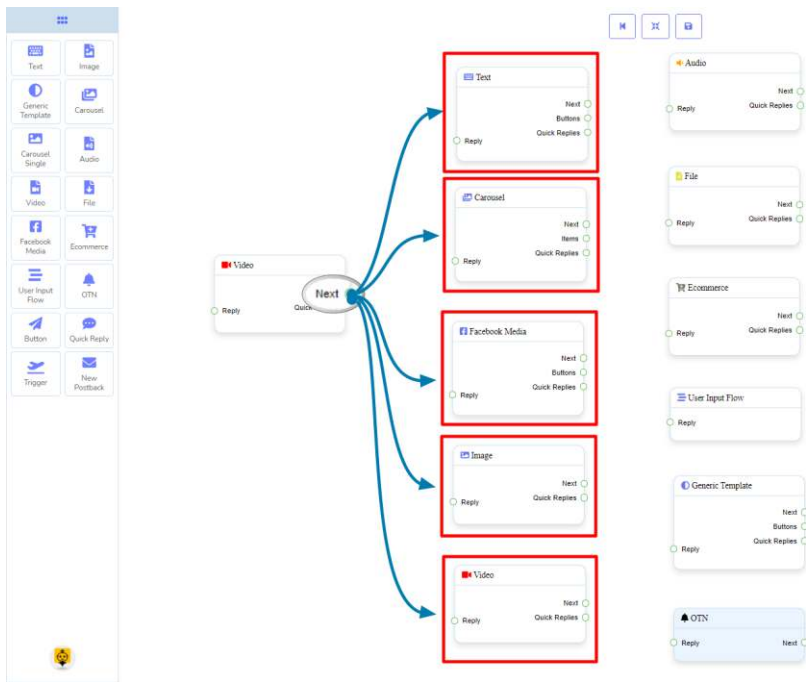
The **Reply** may get connection from one of the following components:

- **Start Bot Flow, New Postback, Text, Carousel, Facebook Media, Image, Video, Audio, File, Ecommerce, Generic Template, and OTN.**



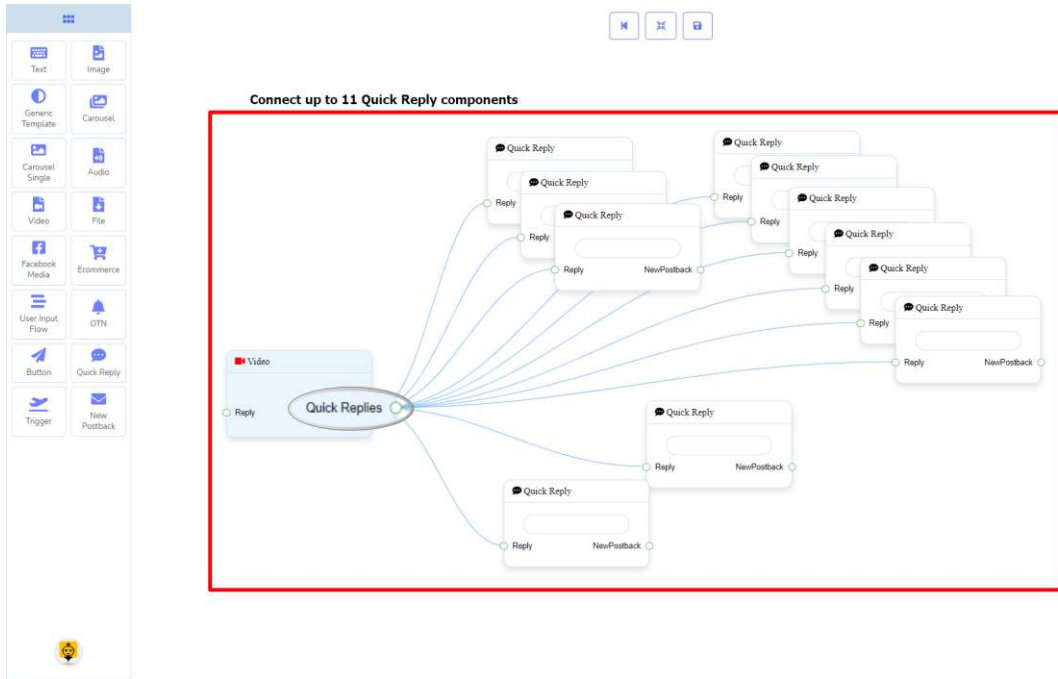
Next may be connected to one of the following components:

- **Text, Carousel, Facebook Media, Image, Video, Audio, File, Ecommerce, User Input Flow, Generic Template, and OTN.**



Quick Replies may be connected to the following component:

- **Quick Reply** - you may connect up to **11 Quick Replies** to the **Video** component.



How to create a Video component

Let us see how we can create a reply with a video component.

Dragging and Dropping

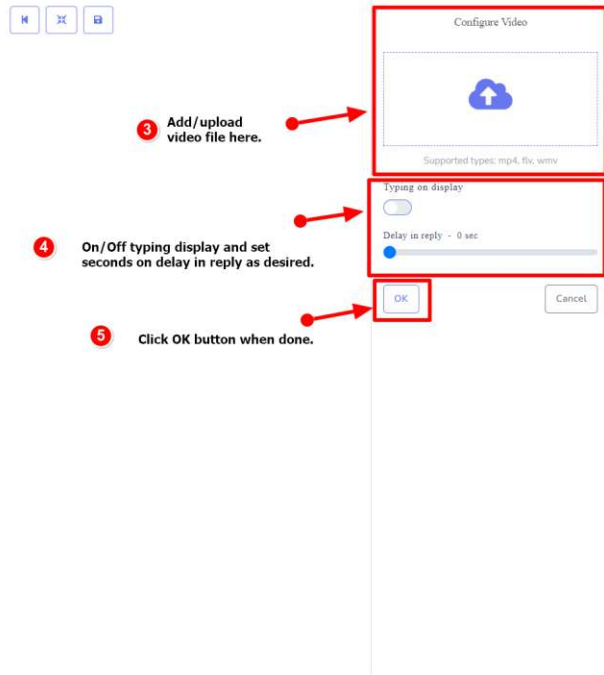
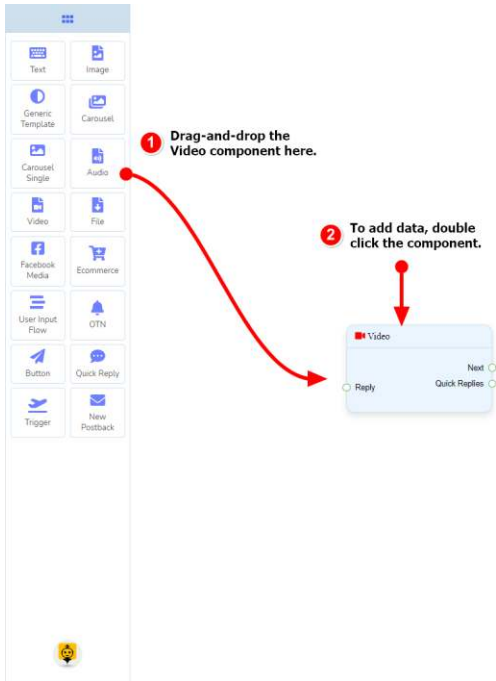
From the dock menu, **drag** the **Video** component and **drop** it on the editor at any place.

Adding Data

To add data to the **Video** component, click twice on the body of the **Video** component. It will open a sidebar on your right. **Fill in** the fields that you need.

Delay in Reply

If you want to show the typing state on the bot or delay in replying, then you can use those fields.

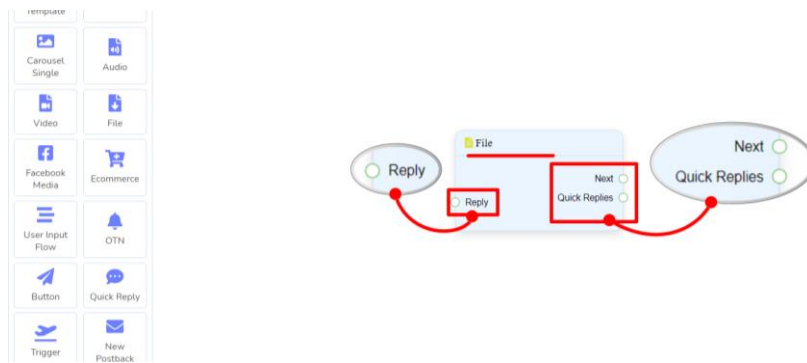


File Component

Introduction

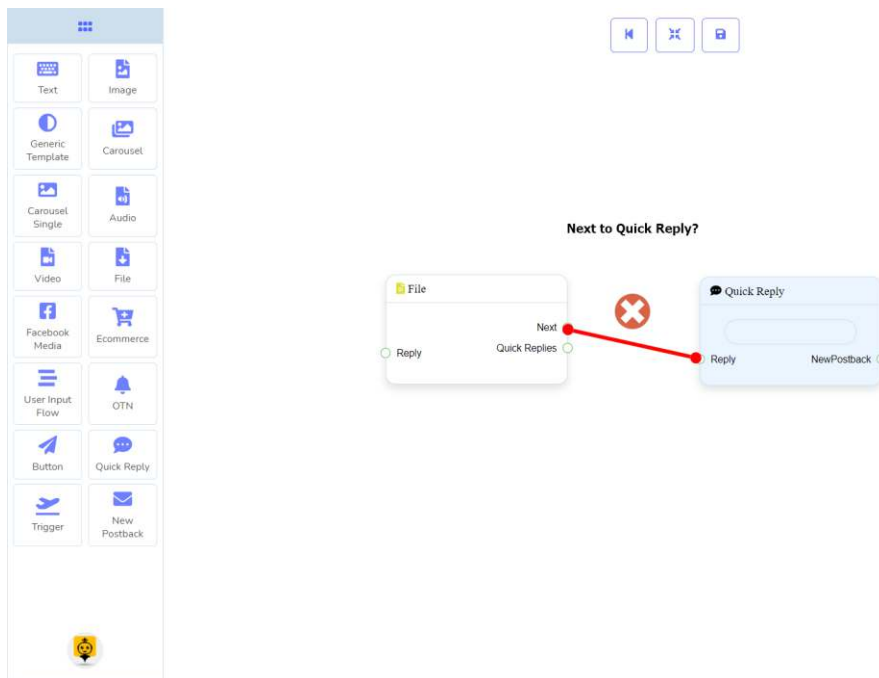
The File component will allow you to reply with a file. It has **1 input** socket and **2 output** sockets.

- Input: **Reply**
- Output: **Next**, and **Quick Replies**



Note: Next to Quick Replies!?

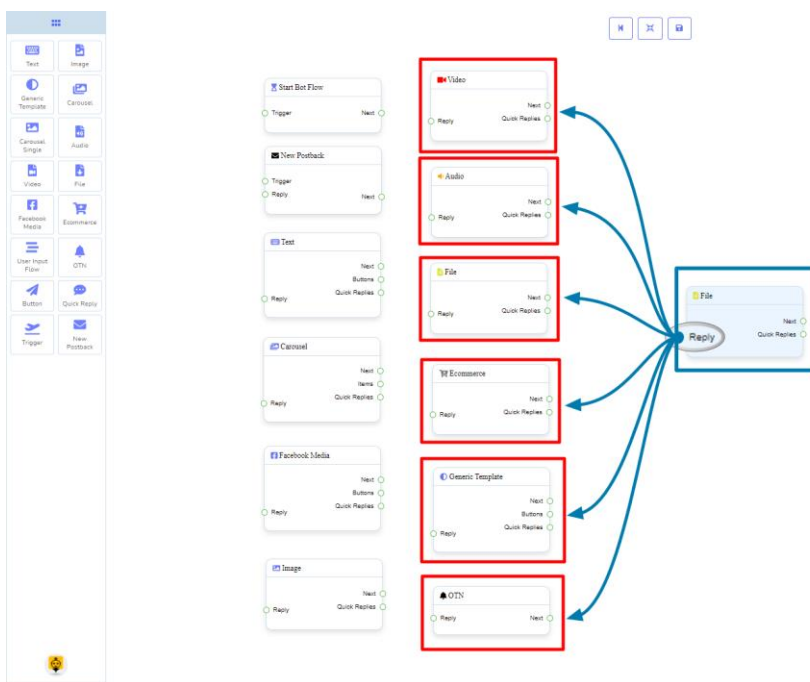
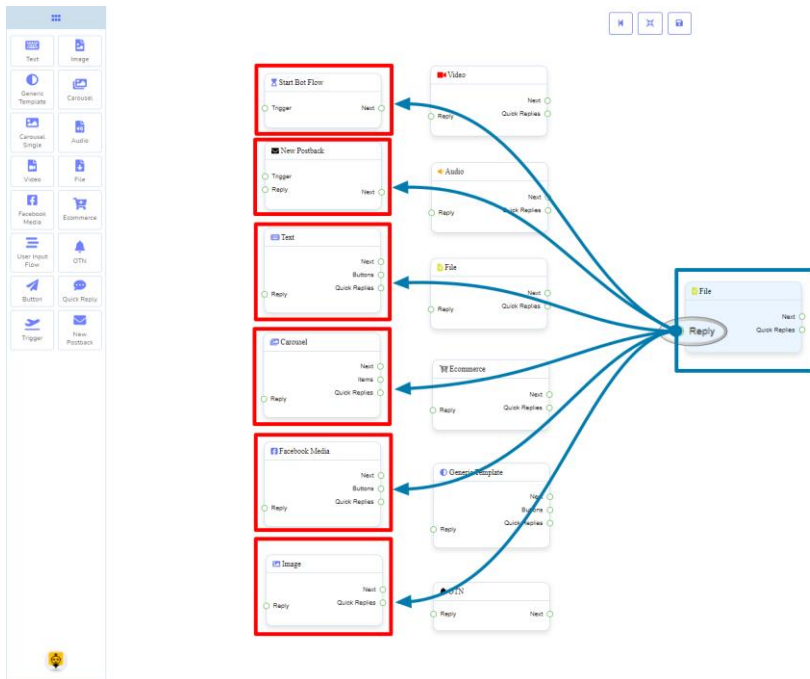
There is a condition between Next and Quick Replies. Using either Next or Quick Replies, you can connect to other components. But you can't connect to others from both.



Connections

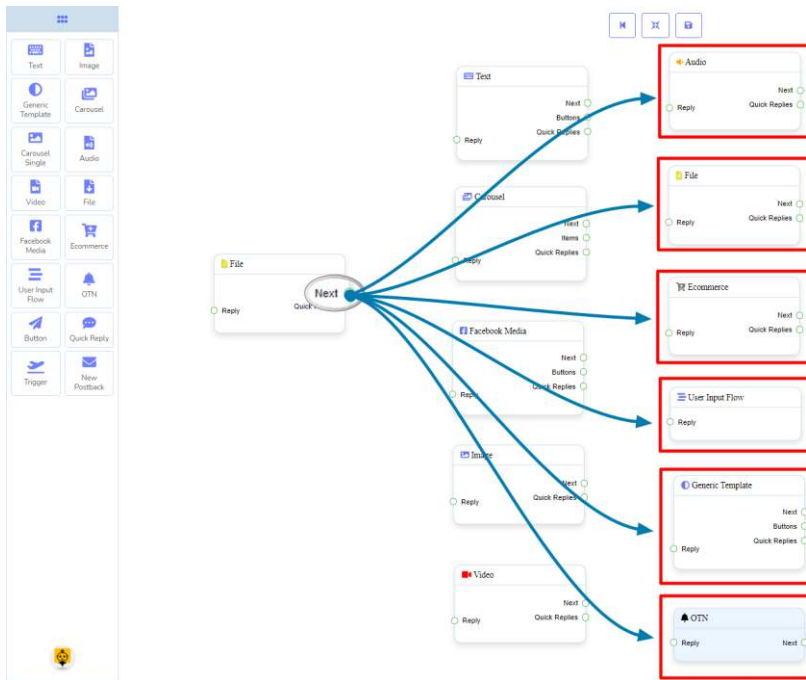
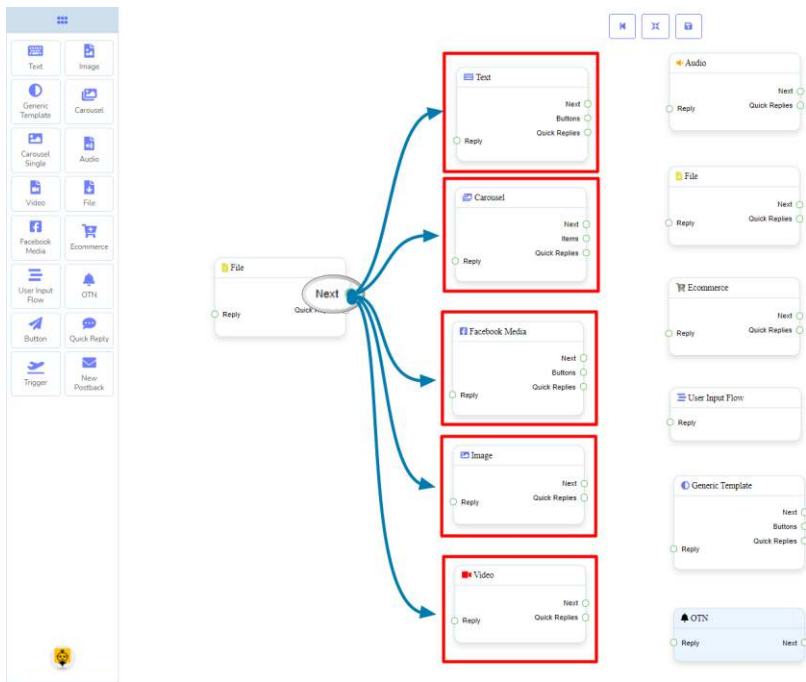
The **Reply** may get connection from one of the following components:

- **Start Bot Flow, New Postback, Text, Carousel, Facebook Media, Image, Video, Audio, File, Ecommerce, Generic Template, and OTN.**



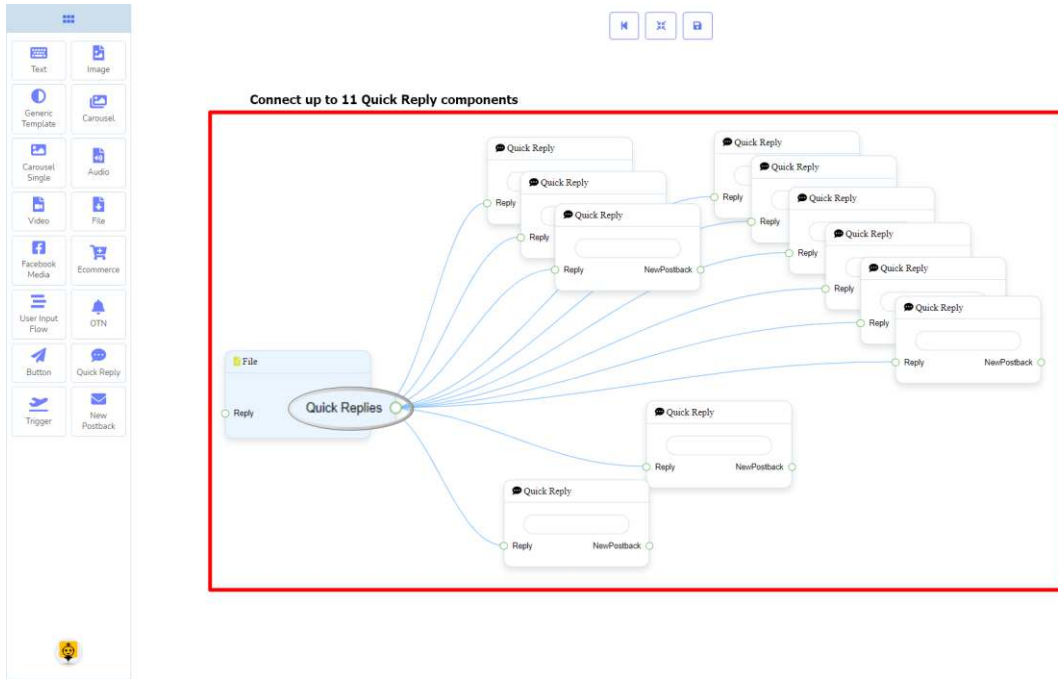
Next may be connected to one of the following components:

- **Text, Carousel, Facebook Media, Image, Video, Audio, File, Ecommerce, User Input Flow, Generic Template, and OTN.**



Quick Replies may be connected to the following component:

- **Quick Reply** - you may connect up to **11 Quick Replies** to the **File** component.



How to create a File component

Let us see how we can create a reply with a file component.

Dragging and Dropping

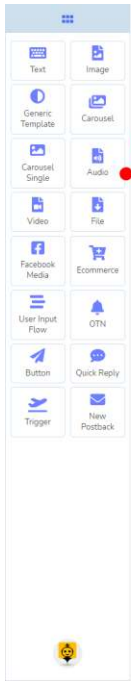
From the dock menu, **drag** the **File** component and **drop** it on the editor at any place.

Adding Data

To add data to the **File** component, click twice on the body of the **File** component. It will open a sidebar on your right. **Fill in** the fields that you need.

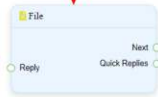
Delay in Reply

If you want to show the typing state on the bot or delay in replying, then you can use those fields.



1 Drag-and-drop the File component here.

2 To add data, double click the component.



3 Add/upload file here.



4 On/Off typing display and set seconds on delay in reply as desired.



5 Click OK button when done.

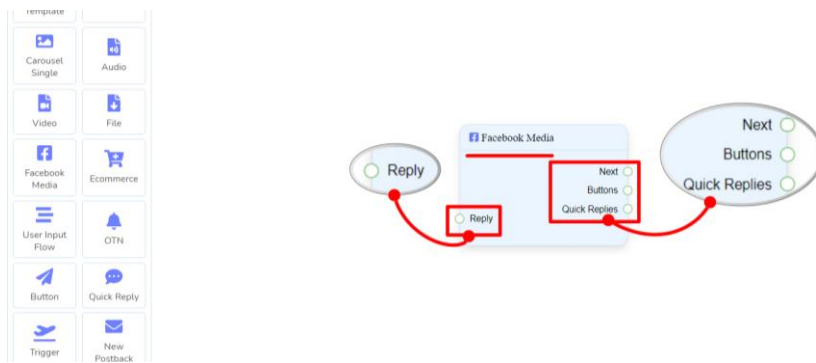


Facebook Media Component

Introduction

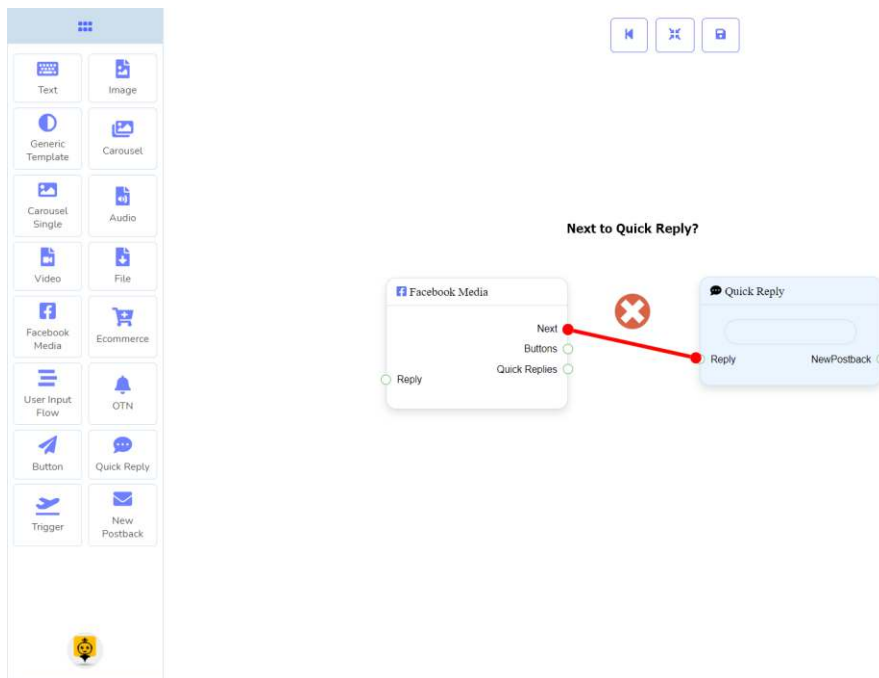
Facebook Media component will allow you to reply by referring to a Facebook page. It has **1 input socket** and **3 output sockets**.

- Input: **Reply**
- Output: **Next, Buttons, and Quick Replies**



Note: Next to Quick Replies!?

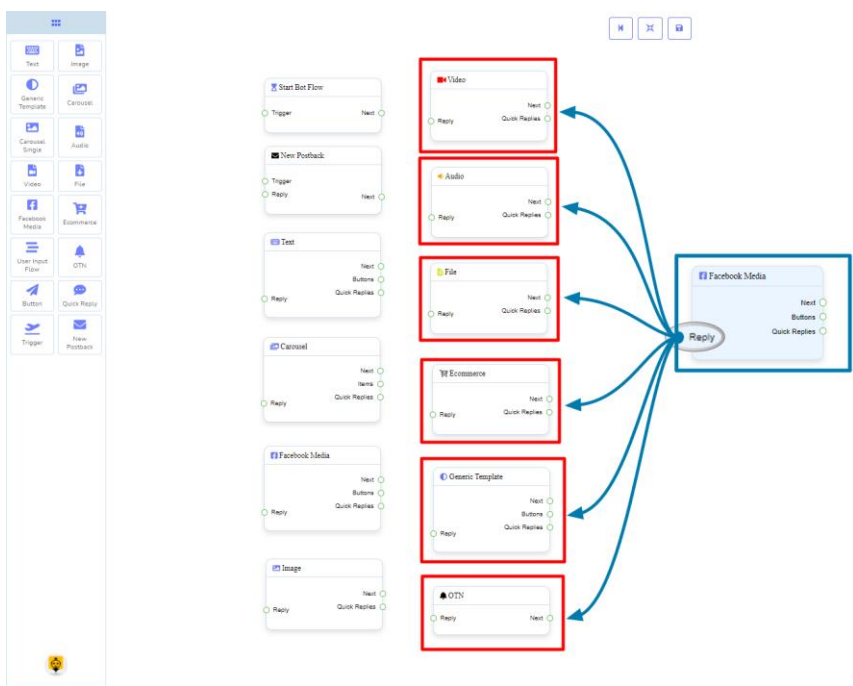
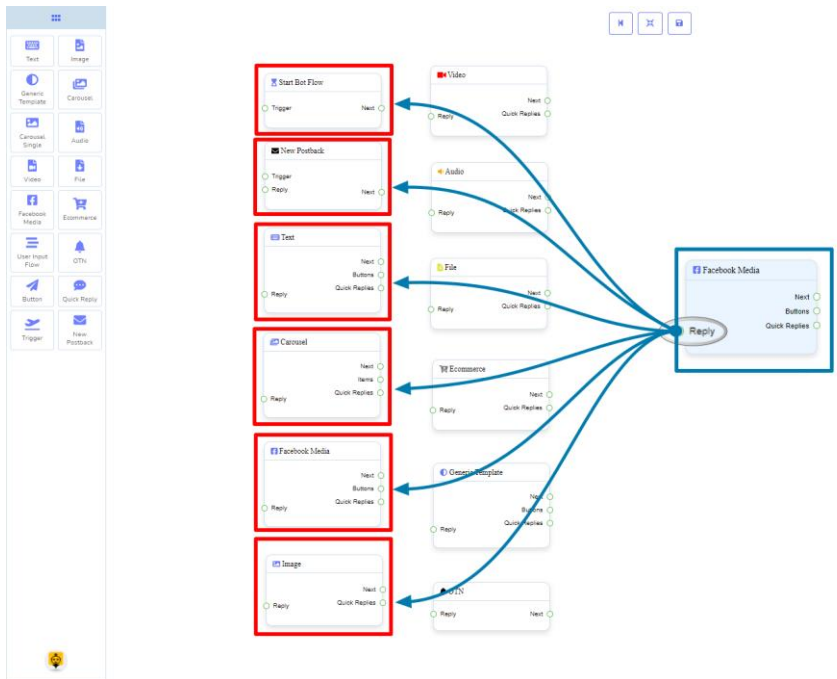
There is a condition between Next and Quick Replies. Using either Next or Quick Replies, you can connect to other components. But you can't connect to others from both.



Connections

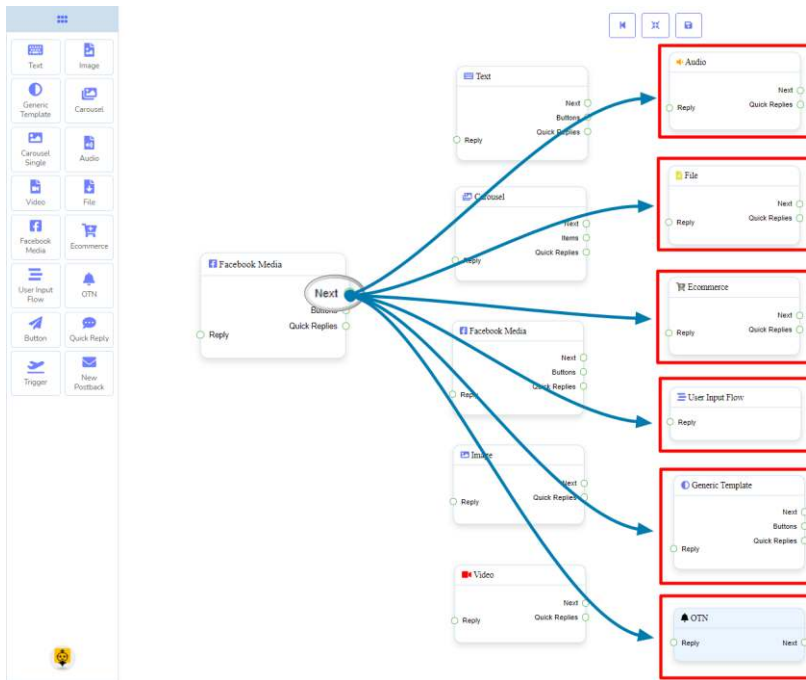
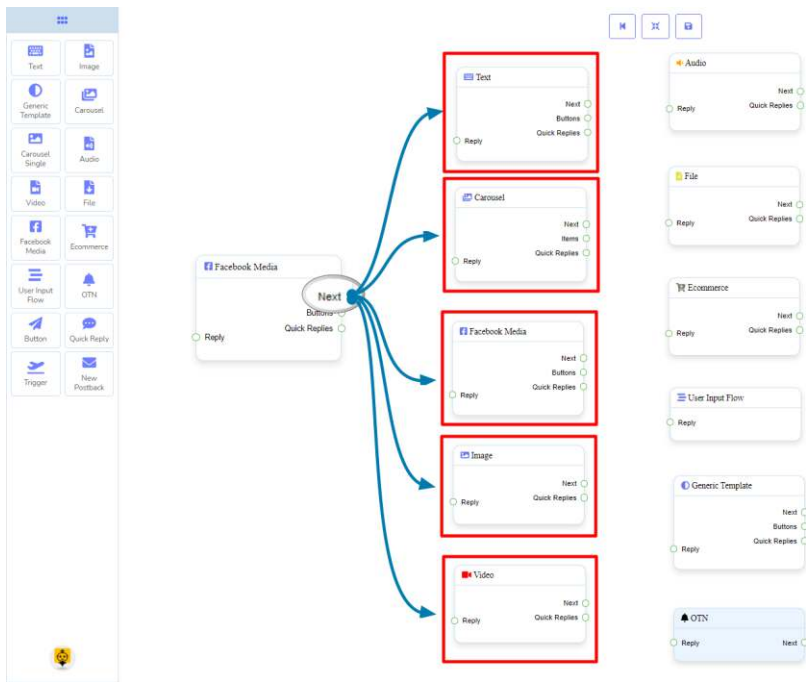
The **Reply** may get connection from one of the following components:

- **Start Bot Flow, New Postback, Text, Carousel, Facebook Media, Image, Video, Audio, File, Ecommerce, Generic Template, and OTN.**



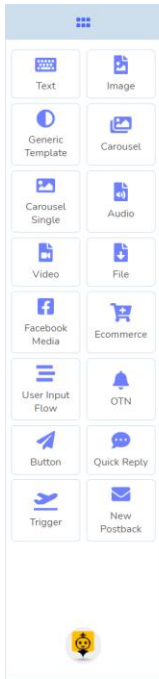
Next may be connected to one of the following components:

- **Text, Carousel, Facebook Media, Image, Video, Audio, File, Ecommerce, User Input Flow, Generic Template, and OTN.**

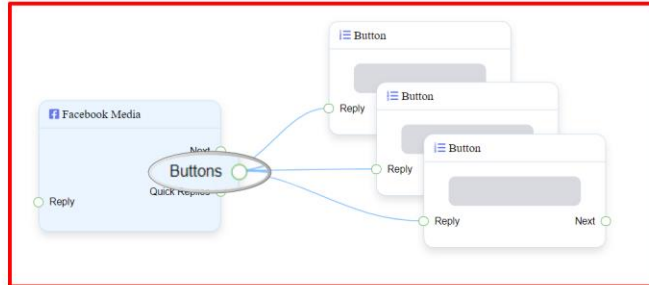


Buttons may be connected to the following component:

- **Button** - you may connect up to **3 Button** components to the **Facebook Media** component.

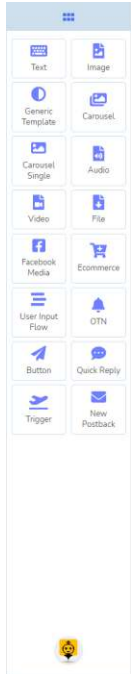


Connect up to 3 Button components

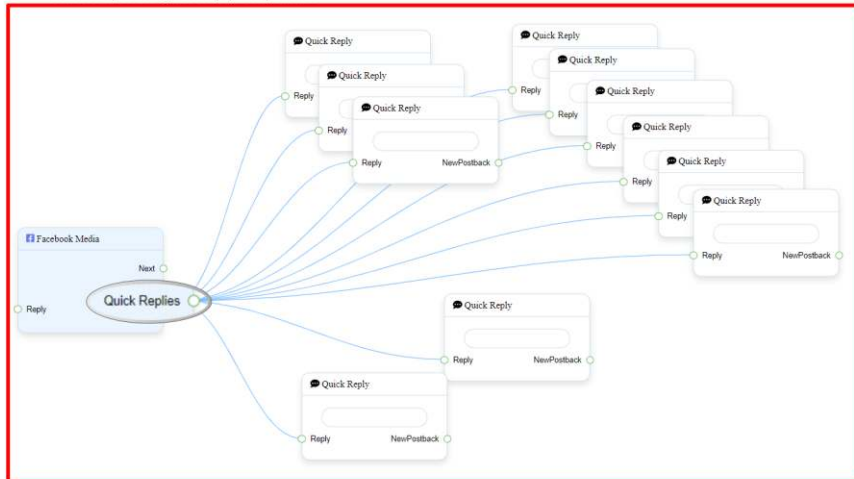


Quick Replies may be connected to the following component:

- **Quick Reply** - you may connect up to **11 Quick Replies** to the **Facebook Media** component.



Connect up to 11 Quick Reply components



How to create a Facebook Media component

Let us see how we can create a reply with a Facebook page.

Dragging and Dropping

From the dock menu, **drag** the **Facebook Media** component and **drop** it on the editor at any place.

Adding Data

To add data to the **Facebook Media** component, click twice on the body of the **Facebook Media** component. It will open a sidebar on your right. Fill in the fields that you need.

Delay in Reply

If you want to show the typing gif image on the bot or delay in replying, then you can use those fields.

1 Drag-and-drop the Facebook Media

2 To add data, double click the component.

3 Paste your Facebook Media URL here.

4 On/Off typing display and set seconds on delay in reply as desired.

5 Click OK button when done.

The configuration sidebar includes the following fields:

- Facebook Media URL
- The media URL that represents your Facebook Page. Example: https://business.facebook.com/PAGE_NAME/videos/NUMERIC_ID
- Typing on display:
- Delay in reply - 0 sec:
- OK button
- Cancel button

Ecommerce Component

Introduction

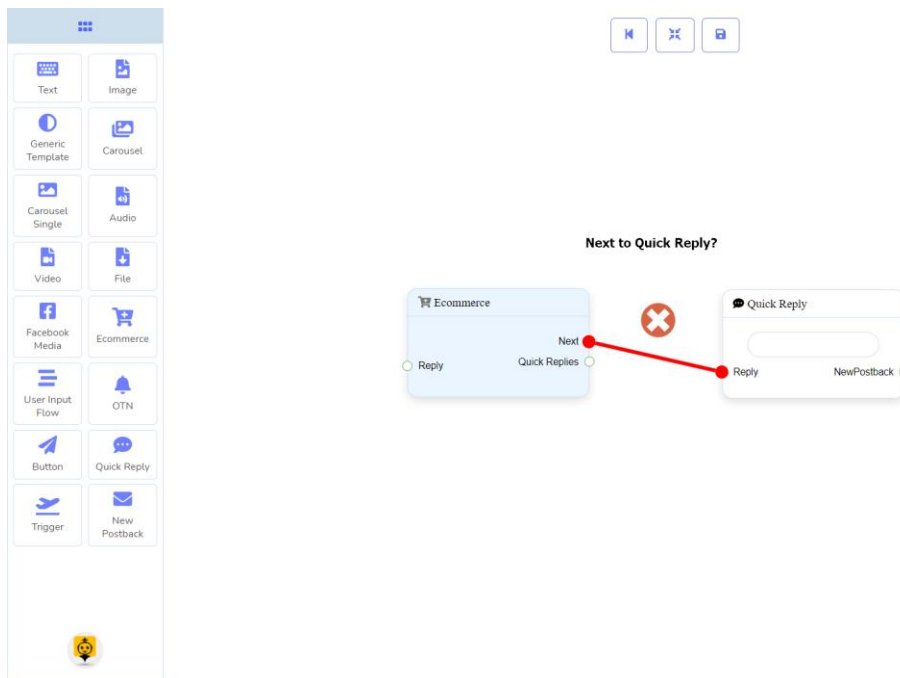
Ecommerce component will allow you to reply by referring to an ecommerce shop and its products as a carousel or generic reply. It has **1 input** socket and **2 output** sockets.

- Input: **Reply**
- Output: **Next**, and **Quick Replies**



Note: Next to Quick Replies!?

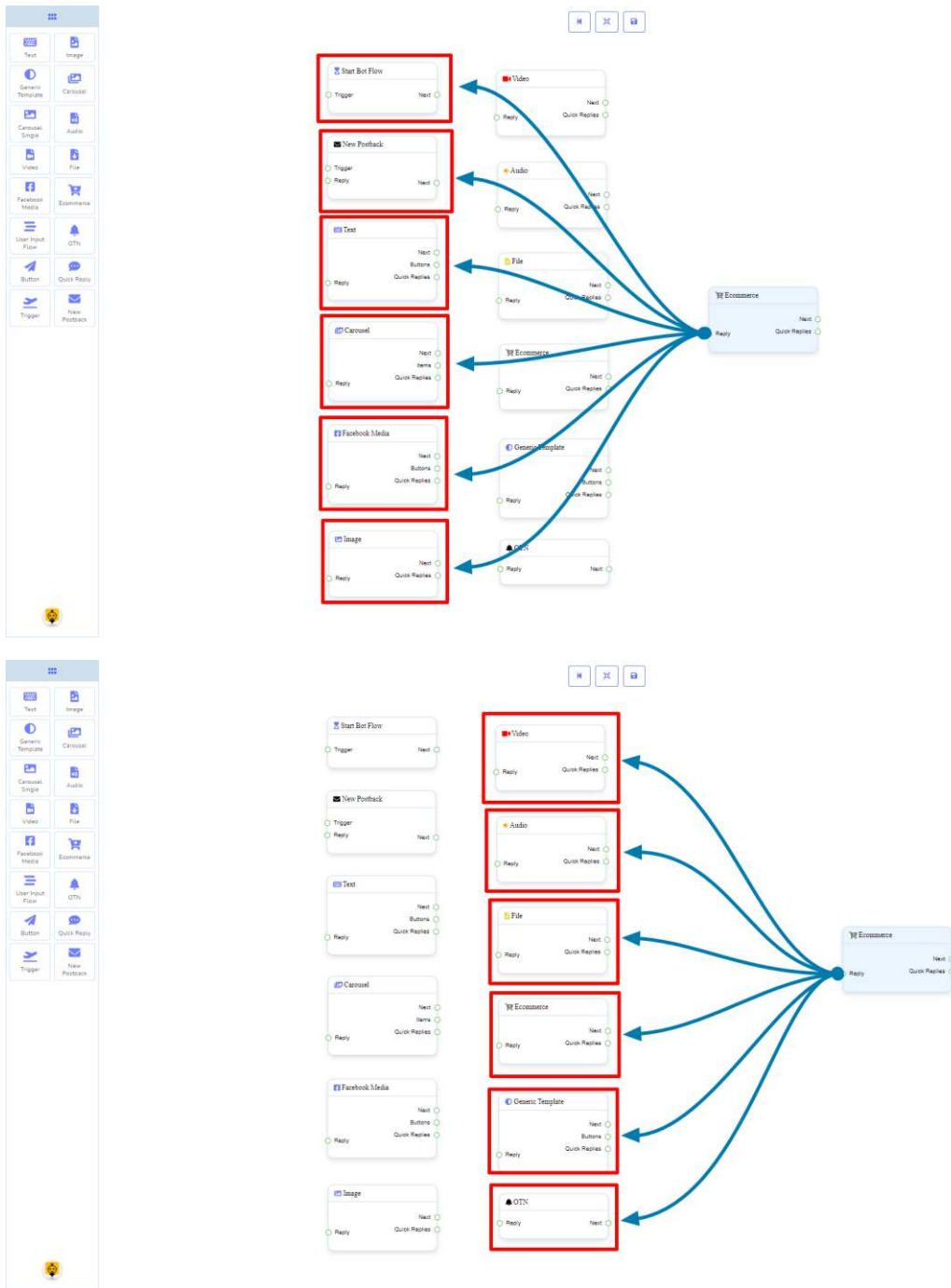
There is a condition between Next and Quick Replies. Using either Next or Quick Replies, you can connect to other components. But you can't connect to others from both.



Connections

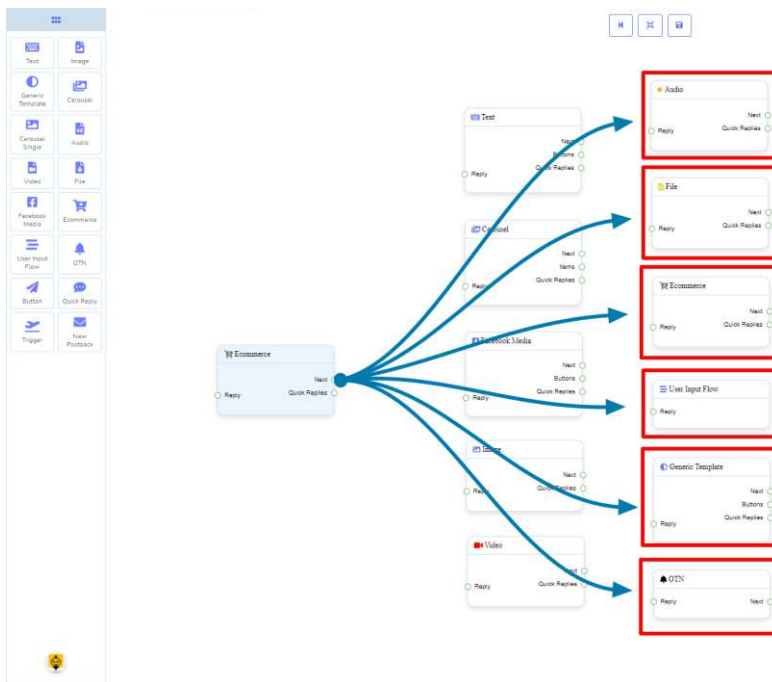
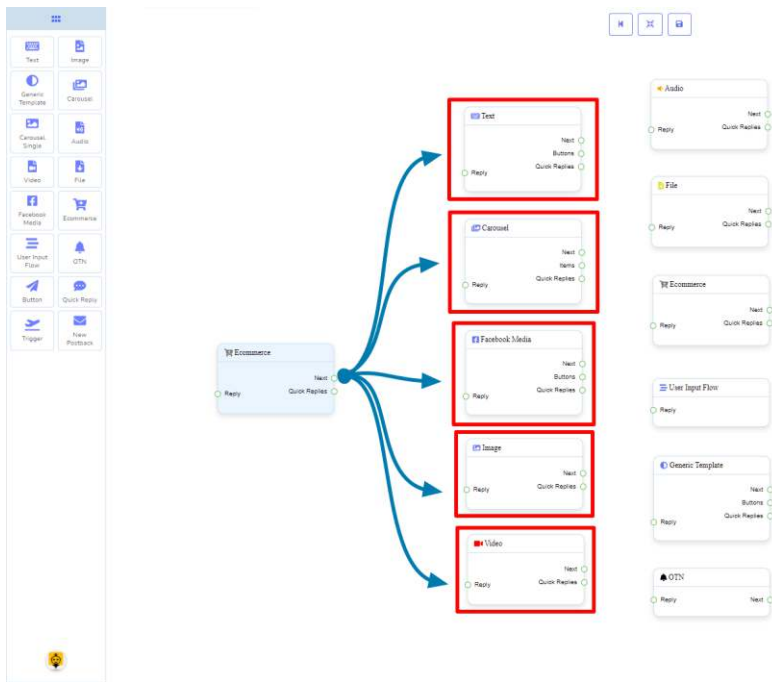
The **Reply** may get connection from one of the following components:

- **Start Bot Flow, New Postback, Text, Carousel, Facebook Media, Image, Video, Audio, File, Ecommerce, Generic Template, and OTN.**



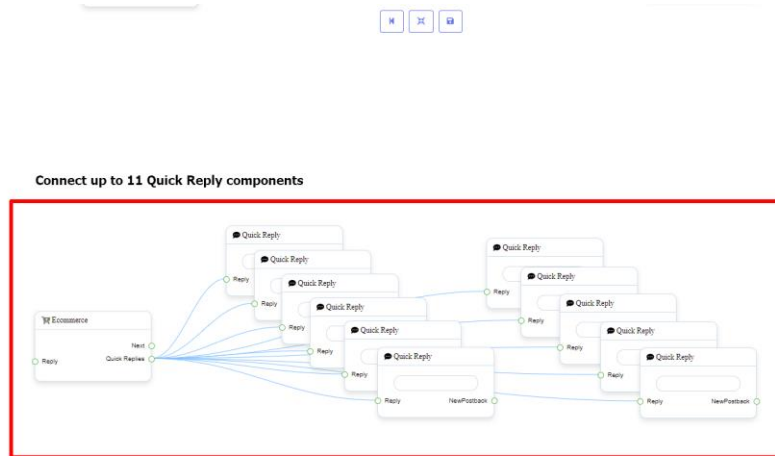
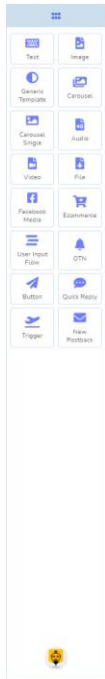
Next may be connected to one of the following components:

- **Text, Carousel, Facebook Media, Image, Video, Audio, File, Ecommerce, User Input Flow, Generic Template, and OTN.**



Quick Replies may be connected to the following component:

- **Quick Reply** - you may connect up to **11 Quick Replies** to the **Ecommerce** component.



How to create an Ecommerce component

Let us see how we can create an ecommerce.

Dragging and Dropping

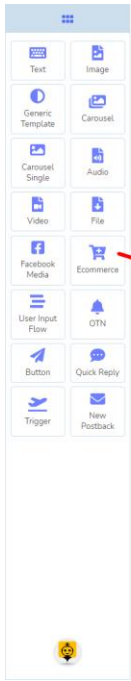
From the dock menu, **drag** the **Ecommerce** component and **drop** it on the editor at any place.

Adding Data

To add data to the **Ecommerce** component, click twice on the body of the **Ecommerce** component. It will open a sidebar on your right. Fill in the fields that you need.

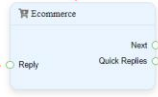
Delay in Reply

If you want to show the typing gif image on the bot or delay in replying, then you can use those fields.



1 Drag-and-drop the Ecommerce component

2 Double click the component to add data



3 Provide the data as needed here

4 On/Off typing display and set the seconds of Delay in reply

5 Click OK button when done

Configure Ecommerce

Select your ecommerce store
Select a store

Select products for carousel generic reply

Buy now button text

Typing on display

Delay in reply - 0 sec

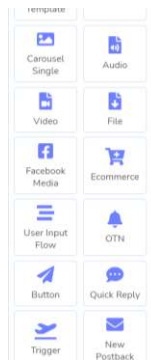


User Input Flow Component

Introduction

User Input Flow component will allow you to reply with a user input flow. It has only **1 input socket**.

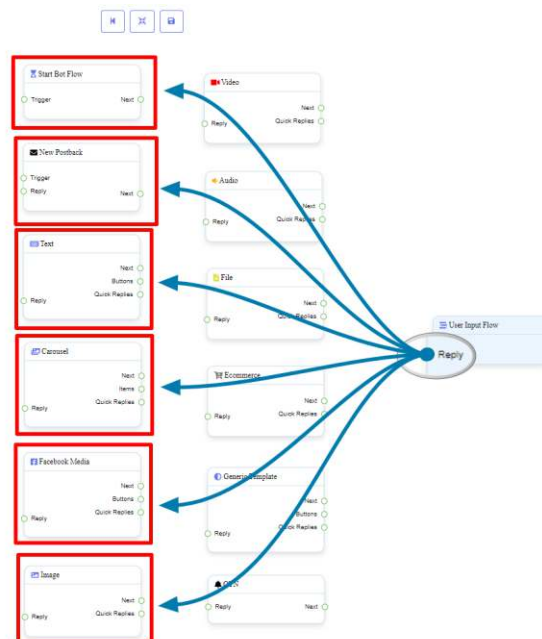
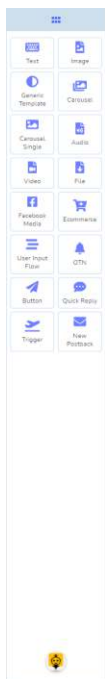
- **Input: Reply**



Connections

The **Reply** may get connection from one of the following components:

- **Start Bot Flow, New Postback, Text, Carousel, Facebook Media, Image, Video, Audio, File, Ecommerce, Generic Template, and OTN.**





How to create a User Input Flow component

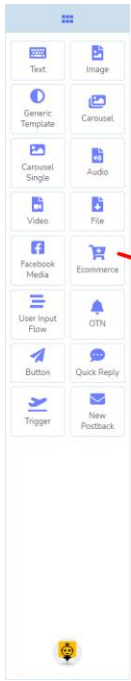
Let us see how we can create a reply using the user-input-flow component.

Dragging and Dropping

From the dock menu, **drag** the **User Input Flow** component and **drop** it on the editor at any place.

Adding Data

To add data to the **User Input Flow** component, click twice on the body of the **User Input Flow** component. It will open a sidebar on your right. Fill in the fields that you need.



1 Drag-and-drop the User Input Flow component

2 Double click the component to add data



3 Provide the data as needed here

4 On/Off typing display and set the seconds of Delay in reply

5 Click OK button when done

Configure User-Input-Flow

User input flow
Select flow campaign

Typing on display

Delay in reply - 0 sec

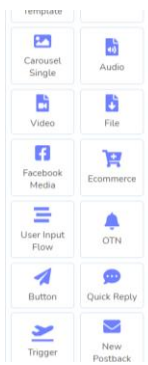
OK Cancel

OTN Component

Introduction

The OTN component will allow you to reply with **One Time Notification**. It has **1 input** socket and **1 output** socket.

- Input: **Reply**
- Output: **Next**

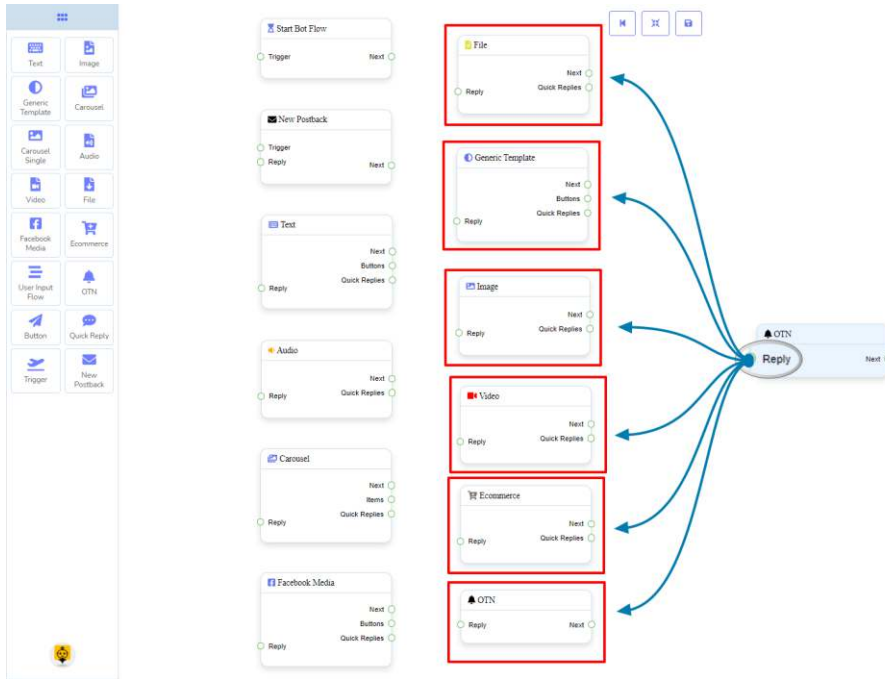


Connections

The **Reply** may get connection from one of the following components:

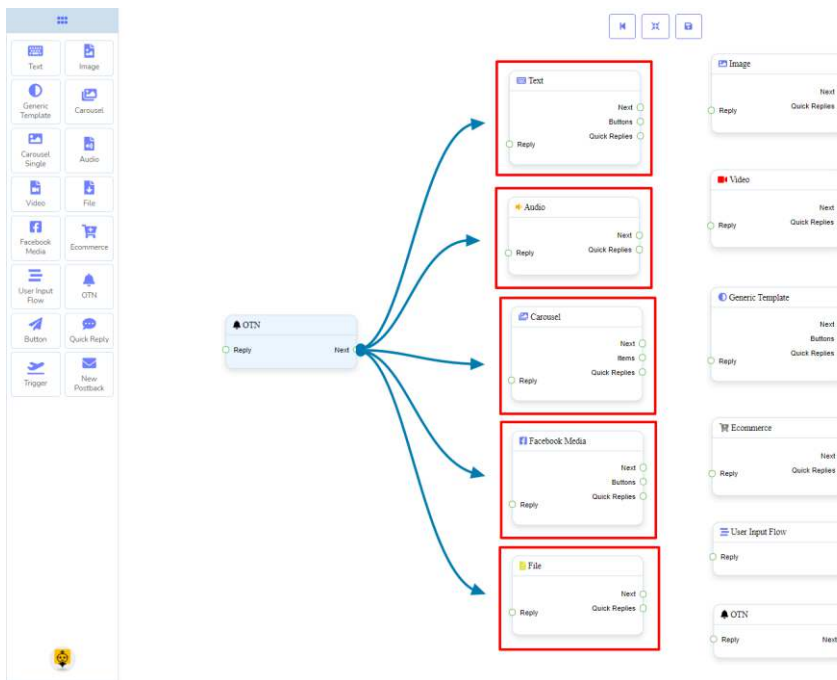
- **Start Bot Flow, New Postback, Text, Carousel, Facebook Media, Image, Video, Audio, File, Ecommerce, Generic Template, and OTN.**

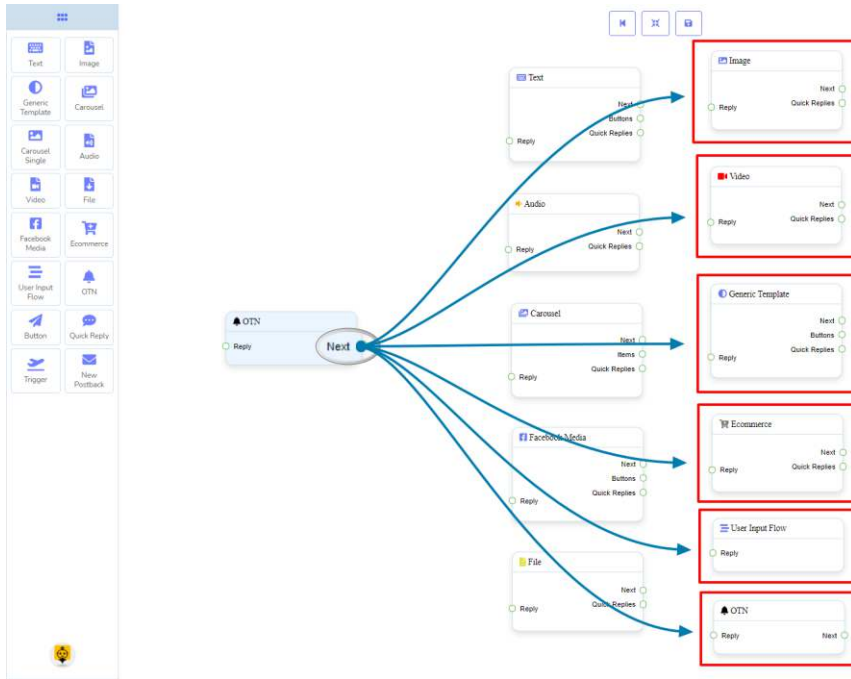




Next may be connected to one of the following components:

- **Text, Carousel, Facebook Media, Image, Video, Audio, File, Ecommerce, User Input Flow, Generic Template, and OTN.**





How to create an OTN component

Let us see how we can create a reply with one-time-notification.

Dragging and Dropping

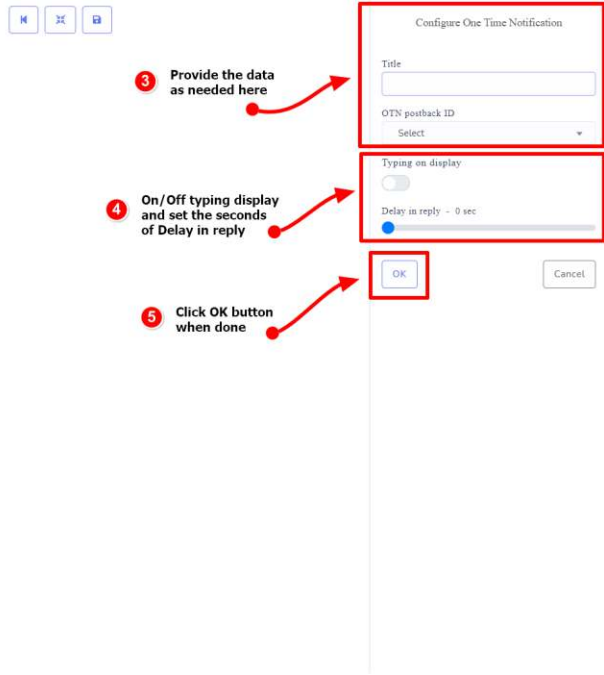
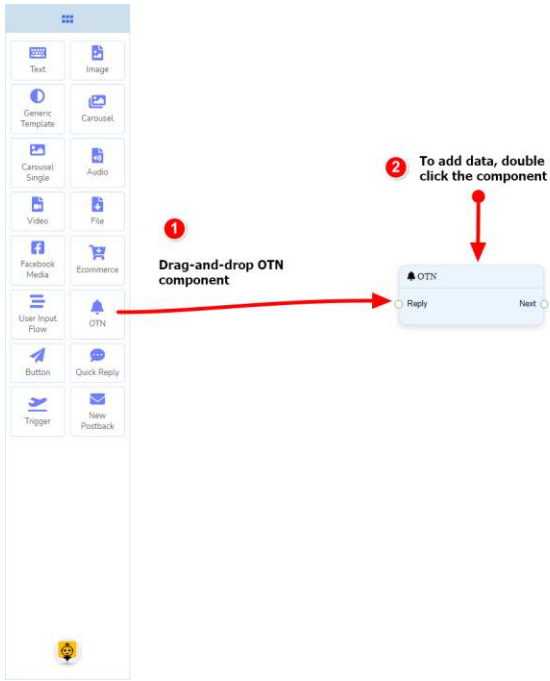
From the dock menu, **drag** the **OTN** component and **drop** it on the editor at any place.

Adding Data

To add data to the **OTN** component, click twice on the body of the **OTN** component. It will open a sidebar on your right. **Fill in** the fields that you need.

Delay in Reply

If you want to show the typing state on the bot or delay in replying, then you can use those fields.

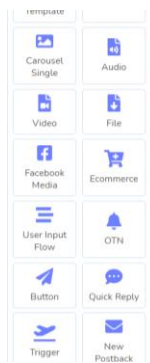


Button Component

Introduction

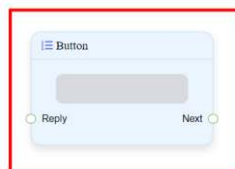
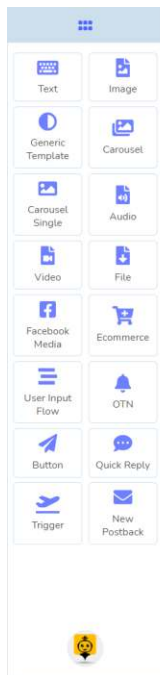
The Button component will allow you to reply with a button. It has only **1 input** and **1 output**.

- Input: **Reply**
- Output: **Next**



Note: Button Type Clarification

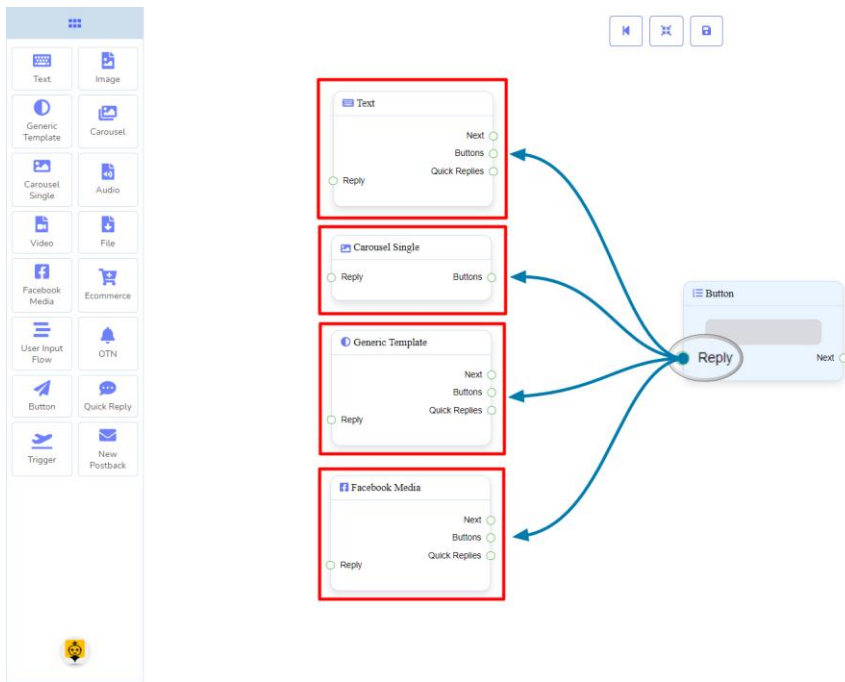
If the button type is something other than **New Postback**, then you can NOT connect this **Button** component to other components via its **Next** output socket. Because it only allows the **New Postback** component to be connected. See the connections section.



Connections

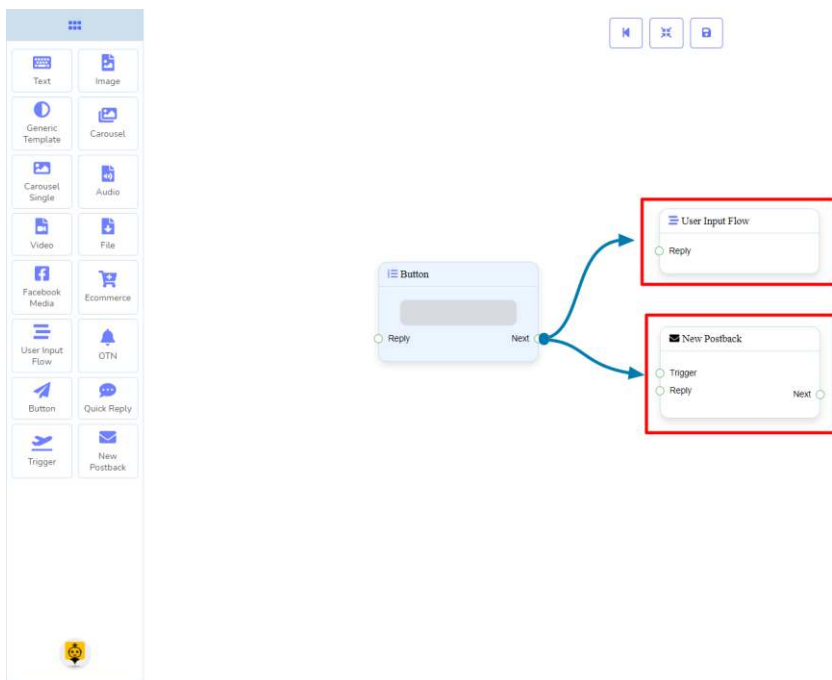
The **Reply** may get connection from one of the following components:

- **Text, Carousel Single, Generic Template, and Facebook Media Button**



Next may be connected to one of the following components:

- **User Input Flow and New Postback.**



[How to create a Button component](#)

Let us see how we can create a reply with the help of the button component.

Dragging and Dropping

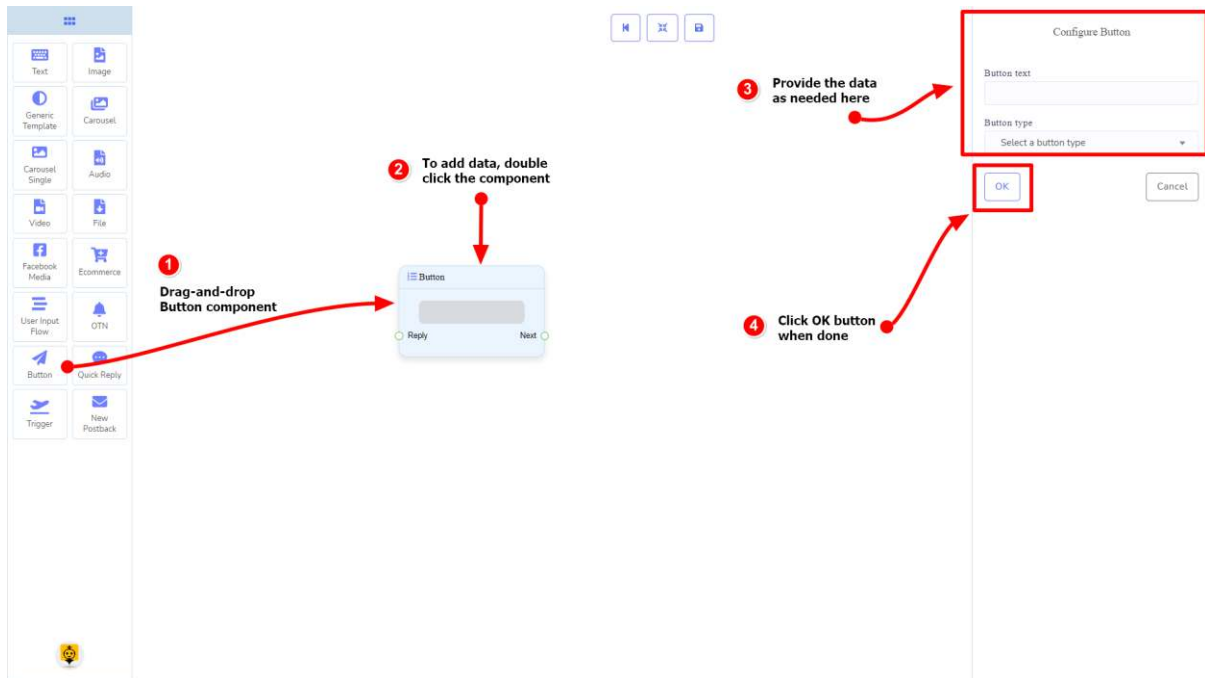
From the dock menu, **drag** the **Button** component and **drop** it on the editor at any place.

Adding Data

To add data to the **Button** component, click twice on the body of the **Button** component. It will open a sidebar on your right. Fill in the fields that you need.

Delay in Reply

If you want to show the typing state on the bot or delay in replying, then you can use those fields.

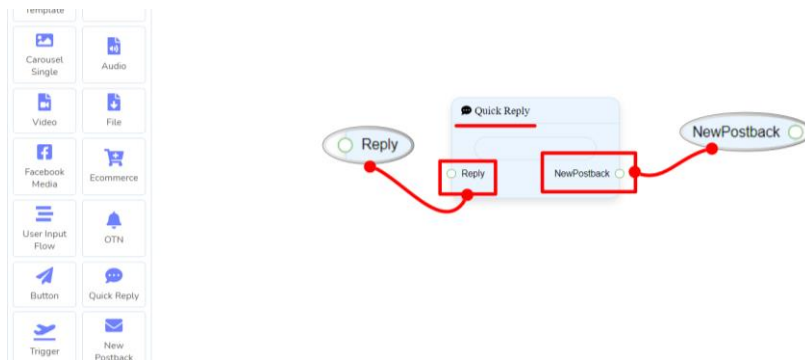


Quick Reply Component

Introduction

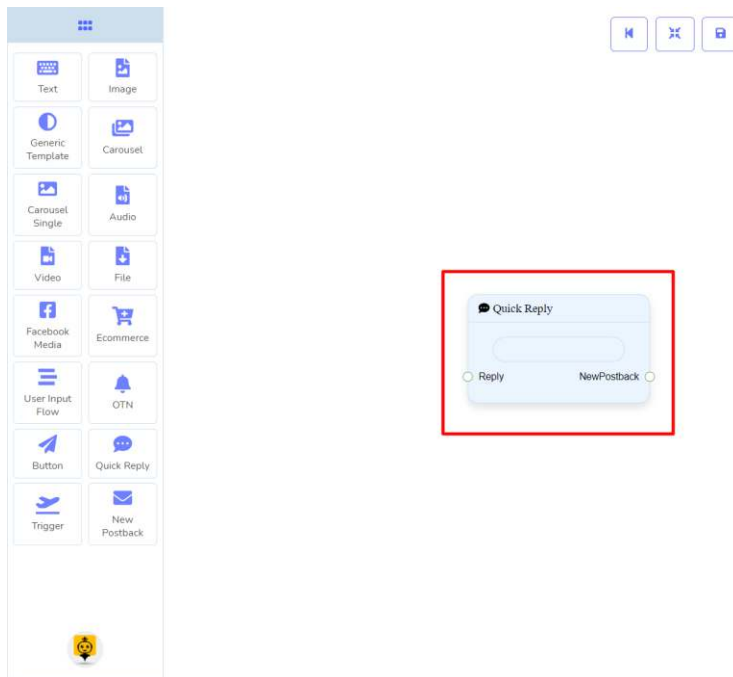
The Quick Reply component will allow you to reply quickly creating a **New Postback**, using an existing **Postback**, using your Facebook page's **Phone** number or **Email** address. It has only **1 input** socket and **1 output** socket.

- Input: **Reply**
- Output: **NewPostback**



Note: Quick Reply Type Clarification

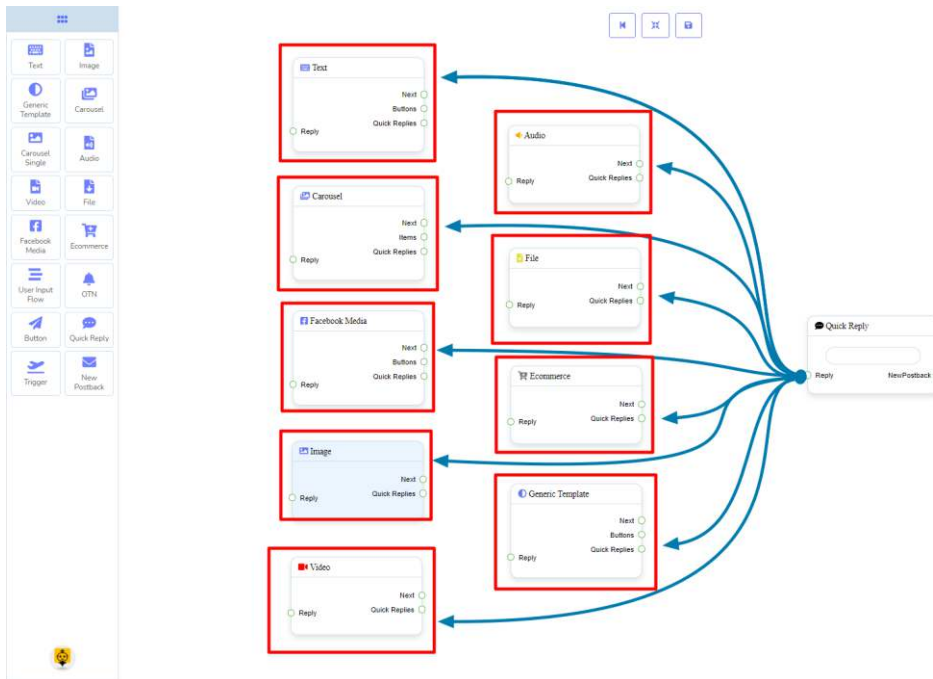
If your quick-reply type is something other than **New Postback**, then you can NOT connect this **Quick Reply** component to other components via its **New Postback** output socket. Because it only allows the **New Postback** component to be connected. See the connections section.



Connections

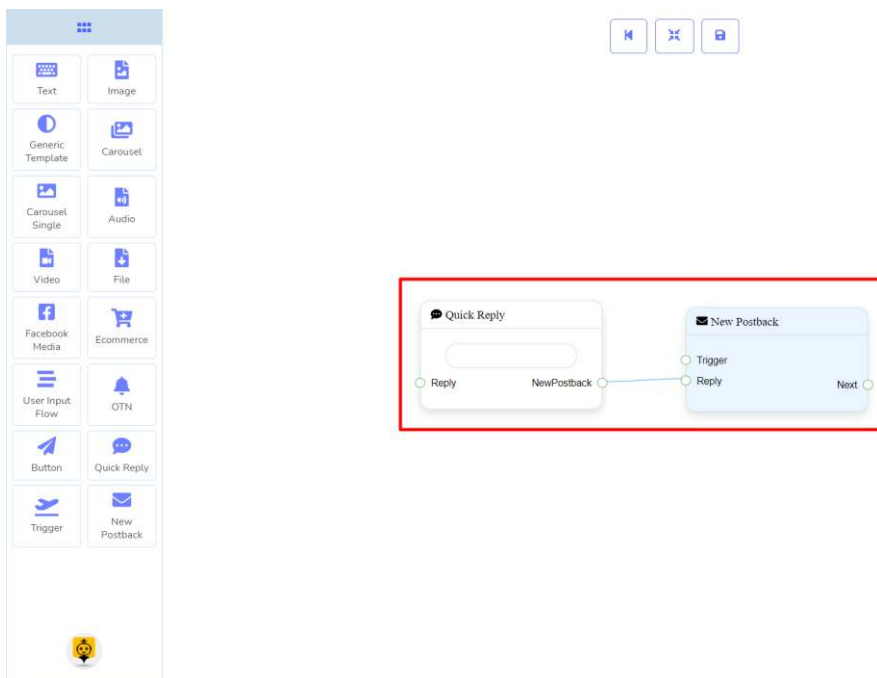
The **Reply** may get connection from one of the following components:

- **Text, Carousel, Facebook Media Button, Image, Video, Audio, File, Ecommerce, and Generic Template,**



Next may be connected to the following components:

- **New Postback.**



How to create a Quick Reply component
Let us see how we can create a quick reply.

Dragging and Dropping

From the dock menu, **drag** the **Quick Reply** component and **drop** it on the editor at any place.

Adding Data

To add data to the **Quick Reply** component, click twice on the body of the **Quick Reply** component. It will open a sidebar on your right. Fill in the fields that you need.

